Medication Reconciliation (MedRec)





Frequently Asked Questions

Where can I find patient and family resources for medication reconciliation?

Over the past several years, a number of Canadian teams and organizations have developed tools and resources for patients and their families/care givers to help them understand their role in medication reconciliation. Here are some of these resources.

WEBINARS

<u>Partnering with our Patients</u>, February 2014. The webinar highlighted various hospitals' efforts to encourage patients to communicate effectively about medication use.

RESOURCES

Medication Tips, BC Patient Safety and Quality Council

Posters and brochures for the public, Alberta Health Services.

MedsCheck, Ontario Ministry of Health and Long-Term Care

The Hospital for SickKids, Toronto discusses MedRec concepts for paediatrics

A well-informed patient is a safer patient! New Brunswick (pamphlet)

<u>Information for patients and families</u> (Manage your Medications), Nova Scotia Quality and Patient Safety

Your Medication List, Health PEI

The <u>MARQUIS</u> manual has several posters that can be replicated. Download manual (pages 154-160).

The <u>Aurora Health Care Medication List Toolkit</u>, USA has some good tools and resources.

<u>Paediatric Medication Reconciliation Collaborative</u> report includes an example of a form letter you may wish to consider for parents plus older examples of such tools used at CHEO.

ARTICLES

<u>Family identified barriers to MedRec</u> (journal link). This study aims to discover family-identified barriers to providing medication information, family ability to provide medication information, and family suggestions to improve the medication reconciliation process.

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PATIENT/FAMILY-MAINTAINED MEDICATION/IMMUNIZATION LISTS



- Fillable PDF template
- Paper booklet
- Smartphone app FREE for Apple, Android and Blackberry All available at www.knowledgeisthebestmedicine.org

PATIENT INFORMATION ON THE IMPORTANCE OF KEEPING AND COMMUNICATING MEDICATION LISTS



- 'One Simple Solution for Medication Safety' DocMikeEvans
 Video
- When It Comes to Your Medicines, Don't Rely on Memory!
- Medication Reconciliation Can Help to Reduce the Chance of Errors with Medicines!
- Good Communication Can Help Prevent Harmful Mistakes with Medicines!
- An Important Question Does this new medicine replace one of my current medicines?

PATIENT-FOCUSED WEBSITES



An ISMP Canada patient-focused $\underline{website}$ with information on safe medication practices including information specific to medication reconciliation.



A Manitoba Institute of Patient Safety Website that provides information on a variety of patient safety topics including a section It's Safe to Ask which contains videos on keeping a medication list and tools to help do so.



A program for consumers to help them take control of their health and work with their prescribers and healthcare team to manage their medicines safely and appropriately.