

**Root Cause Analysis (RCA) Workshop\***

The Estates of Sunnybrook  
Sunnybrook Health Sciences Centre  
2075 Bayview Avenue, Toronto M4N 3M5  
**Vaughan Estate**  
**The Valleyanna Room**

**Monday, February 8, 2010**

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**8:00 a.m.**

***Registration & Continental Breakfast***

8:30 – 8:35

Welcome

8:35 – 9:15

Overview of the System Approach

9:15 – 9:30

Video Presentation

**9:30 – 9:45**

***Break***

9:45 – 10:15

Overview of Human Factors Engineering

10:15 – 10:30

Group Work: Small Group Exercise

**10:30 – 10:45**

***Break***

10:45 – 11:15

Leading up to RCA

11:15 – 12:00

Group Work: Getting Started

**12:00 – 12:45 p.m.**

***Lunch (lunch provided)***

12:45 – 1:15

Conducting RCA

1:15 – 2:15

Group Work:  
Diagramming & Identification of Contributing Factors

2:15 – 2:30

Presentation of Group Findings

**2:30 – 2:45**

***Break***

2:45 – 3:00

Conducting RCA (cont'd)

3:00 – 3:45

Group Work:  
Developing Causal Statements  
Actions and Outcome Measurement

3:45 – 4:00

Closing Remarks

*\*Workshop curriculum derived from the Canadian Root Cause Analysis Framework<sup>®</sup> developed by ISMP Canada, Canadian Patient Safety Institute (CPSI) and Saskatchewan Health*