

Root Cause Analysis (RCA) Workshop*

SHERATON Hotel Newfoundland
115 Cavendish Square,
St. John's NL, A1C 3K2

Garrison Room
Monday, March 15, 2010

8:00 a.m.	Registration & Continental Breakfast
8:30 – 8:35	Welcome
8:35 – 9:15	Overview of the System Approach
9:15 – 9:30	Video Presentation
9:30 – 9:45	Break
9:45 – 10:15	Overview of Human Factors Engineering
10:15 – 10:30	<u>Group Work</u> : Small Group Exercise
10:30 – 10:45	Break
10:45 – 11:15	Leading up to RCA
11:15 – 12:00	<u>Group Work</u> : Getting Started
12:00 – 12:45 p.m.	Lunch (lunch provided)
12:45 – 1:15	Conducting RCA
1:15 – 2:15	<u>Group Work</u> : Diagramming & Identification of Contributing Factors
2:15 – 2:30	Presentation of Group Findings
2:30 – 2:45	Break
2:45 – 3:00	Conducting RCA (cont'd)
3:00 – 3:45	<u>Group Work</u> : Developing Causal Statements Actions and Outcome Measurement
3:45 – 4:00	Closing Remarks

*Workshop curriculum derived from the Canadian Root Cause Analysis Framework[®] developed by ISMP Canada, Canadian Patient Safety Institute (CPSI) and Saskatchewan Health