



Analyzing Medication Incidents Effectively to Enhance Medication Safety

PROGRAM AGENDA / SUMMARY

1. Risk identification: Data collection methods
2. Risk analysis – Quantitative Analysis: Analysis of aggregate data for trending
3. Risk analysis – Qualitative Analysis: Analysis of individual incident reports and groups of related reports
4. Case studies: Hands-on practice with various medication incident analysis approaches
5. Risk control: Choosing effective error reduction strategies

Program Abstract

This one-day interactive program delivered by USP and ISMP Canada experts presents vital information on improving safety in our institutions today. The workshop is specifically designed for pharmacy directors, risk managers, patient safety officers, medication safety officers, and healthcare professionals seeking to enhance their ability to act on the analysis, and prioritization of medication incident data.

Human vigilance alone has proven not to be enough. Participants will learn best practices on effective risk reduction strategies based on proven medication safety principles, instead of relying on human vigilance alone. They also will learn structured and logical approaches to derive meaningful interpretations of error data to help prioritize and drive medication safety efforts and also learn how to choose effective system improvements.

The workshop will provide take-home materials and tools necessary to analyze and prioritize medication error information. Participants will also have hands-on practice working with data in breakout sessions under the guidance of USP and ISMP Canada experts.

Program Length: 7.0 hours
(8:30 am to 4:30 pm)

Audience: Pharmacists, Pharmacy Technicians, Pharmacy Students, Nurses, Physicians, Risk Management Staff, or other health care professionals

Learning Objectives

By the end of this seminar, participants will be able to:

- Analyze medication incident data elements collected in a medication incident reporting system by performing:
 - Analysis prioritization
 - Trend analysis
 - Individual report analysis
 - Aggregate analysis
- Convey the most appropriate error report findings to staff, managers, and other stakeholders
- Apply basic principles in developing medication system safeguards to improve medication safety





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Monday, September 21, 2009

This workshop has been assigned 7 CEUs by the Ontario College of Pharmacists. This program is supported by the Canadian Medication Incident Reporting and Prevention System (CMIRPS).

Location:

Sheraton Centre Toronto Hotel
123 Queen Street West,
Toronto, ON M5H 2M9
Tel: 416-361-1000

Registration Information (please print clearly)

First Name: _____ Last Name: _____

Company Name: _____

Mailing Address: Business: _____

Home: _____

City: _____ Province: _____ Postal Code: _____

Telephone: _____ Fax: _____

Email (to be used for registration confirmation): _____

Course Registration Fees

- Early Bird Registration** (by August 31, 2009)
\$ 375 (all taxes included)
- Registration** (after August 31, 2009)
\$ 475 (all taxes included)
- Group Registration** (more than 3 from the same organization)
\$ 375/person (all taxes included)
- CSHP Member, Promotion Code** _____
\$ 375 (all taxes included)

Method of Payment Cheques are payable to "ISMP Canada". Registration must be accompanied by payment.

Total payable: Cheque VISA® Mastercard®

\$ Name of Cardholder: _____

Credit Card #: _____ Expiry Date: _____

Signature: _____ GST Registration #898242219

How to Register

Phone: 416-733-3131 ext. 253
Fax: 416-733-1146
Email: svonguttenberg@ismp-canada.org
Mail: ISMP Canada
4711 Yonge Street, Suite 501
Toronto, ON M2N 6K8
Canada
Attn: Sibylle von Guttenberg

Cancellation Policy:

Requests for cancellations or refunds must be submitted in writing to ISMP Canada prior to September 14, 2009. A \$75.00 cancellation fee will apply. Cancellations will not be accepted after September 14, 2009.

