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Medication Safety and Continuous Quality Assurance in Community Pharmacies

A Workshop on Community Pharmacy Incident Reporting (CPhIR) and Medication Safety Self-Assessment® (MSSA)

Sunday, August 8, 2010 – 6:30pm to 8:00pm

PROGRAM AGENDA / SUMMARY

1. **Medication Safety and Continuous Quality Assurance in Community Pharmacies**
2. **The Medication Safety Self-Assessment® (MSSA) Process**
3. **Features of Community Pharmacy Incident Reporting (CPhIR) Program**
4. **Analysis of Medication Incidents / Quality Related Events (QREs)**

Learning Objectives:

By the end of this workshop, participants will be able to:

- Review the relationship between medication safety and continuous quality assurance in community pharmacy practice
- Conduct Medication Safety Self-Assessment® (MSSA) in their practice setting
- Report and analyze medication incidents or quality related events (QREs) using the Community Pharmacy Incident Reporting (CPhIR) Program
- Use resources that are in compliance with the Nova Scotia College of Pharmacists (NSCP) Standards of Practice for Continuous Quality Assurance Programs in Community Pharmacies (in particular, standards # 3 and # 6)

Program Abstract:

This 1.5 hour workshop begins with an overview of medication safety and its relationship to continuous quality assurance in community pharmacy practice. The facilitator will go through the Medication Safety Self-Assessment® (MSSA) process and various features of the Community Pharmacy Incident Reporting (CPhIR) Program. Participants will also learn about analysis of medication incidents, which can be applied in the quarterly review of pharmacy's aggregate QRE data (e.g. total number of incidents, type of incidents, etc.) – i.e. Standard # 4 of the NSCP Standards of Practice for Continuous Quality Assurance Programs in Community Pharmacies.

This workshop has applied for Dalhousie University Continuing Pharmacy Education (CPE) accreditation. This program is supported by the Institute for Safe Medication Practices Canada (ISMP Canada).

Registration Fee:

Complimentary* (in-kind support by ISMP Canada)

Location:

Inn on the Lake
3009 Hwy 2, Fall River
Nova Scotia
B2T 1J5
Tel: 902-861-3480
Website:
www.innonthelake.com

Program Length:

1.5 hours

Audience:

Pharmacists, Pharmacy
Technicians, Pharmacy
Students & Interns





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How to Register

Fax: 416-733-1146
Attn: Medina Kadija
Mail: ISMP Canada
4711 Yonge Street, Suite 501
Toronto, ON M2N 6K8
Attn: Medina Kadija
Contact: Medina Kadija,
Administrative Assistant
Phone: 416-733-3131 ext. 236
Email: mkadija@ismp-canada.org

COURSE REGISTRATION FEE

Complimentary* (in-kind support by ISMP Canada)

*First-come-first-served. **Limited to 30 participants.** ISMP Canada reserves the right to cancel or re-schedule the workshop if minimum enrolment is not reached.

Cancellation Policy:

Requests for cancellations must be submitted in writing to ISMP Canada prior to August 1, 2010. A \$75.00 cancellation fee will apply. Cancellations will not be accepted after August 1, 2010.

REGISTRATION INFORMATION (Please print clearly)



Check if you are a current participant of SafetyNET-Rx (www.safetynetrx.ca)

First Name: _____ Last Name: _____

Company Name: _____

Mailing Address: Business: _____

Home: _____

City: _____ Province: _____ Postal Code: _____

Telephone: _____ Fax: _____

Email (to be used for registration confirmation): _____