



The Patient Safety
Education Program™
CANADA



Incident Analysis Framework: Train the Trainer Workshop (for PSEP – Canada Trainers)

**Friday, May 16, 2014
8:30 a.m. – 4:30 p.m.**

This one-day workshop is designed for PSEP – Canada Trainers. It will provide them with the tools to teach the Canadian Incident Analysis Framework in their organizations. The Framework enhances patient safety by supporting organizational learning, quality improvement and improving the success of incident analysis.

Outline:

1. Incident Analysis Framework overview
2. Analysis Process: Comprehensive and Concise
3. Analysis Process: Multi-Incident
4. Analysis Process: Developing and Managing Recommended Actions

Learning Objectives:

By the end of this workshop, participants will be able to:

- understand the key components of the Framework,
- understand the Analysis Process including the different methodologies and developing and managing recommended actions, and
- be able to use the Framework to support organizational learning, quality improvement and improve the success of incident analysis in enhancing patient safety.

Audience:

Patient Safety Education Program -
Canada (PSEP – Canada) Trainers

Location:

ISMP Canada
Medication Safety Learning Centre
4711 Yonge Street
(Procter & Gamble building)
Toronto, ON M2N 6K8

Telephone: 416-733-3131
Toll Free: 1-866-544-7672
E-mail: education@ismp-canada.org



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How to Register

Online: www.ismp-canada.org
 Fax: 416-733-1146, Attn: Alice Ho
 Mail: ISMP Canada, Attn: Alice Ho
 4711 Yonge Street, Suite 501
 Toronto, ON M2N 6K8
 Contact: Alice Ho,
 Administrative Assistant
 Phone: 416-733-3131 ext. 236
 Email: aho@ismp-canada.org

REGISTRATION INFORMATION (Please print clearly)

First Name: _____ Last Name: _____

Company Name: _____

Mailing Address: Business: _____

Home: _____

City: _____ Province: _____ Postal Code: _____

Telephone: _____ Fax: _____

Email (to be used for registration confirmation): _____

Course Registration Fee \$625 per person* (plus applicable taxes)

Total payable: \$

* ISMP Canada reserves the right to cancel or re-schedule the workshop if minimum enrolment is not reached

Method of Payment Cheques are payable to "ISMP Canada". Registration must be accompanied by payment.

Cheque VISA® Mastercard®

Name of Cardholder: _____

Credit Card #: _____ Expiry Date: _____

Signature: _____ GST Registration #898242219



Cancellation Policy: Requests for cancellations or refunds must be submitted in writing to ISMP Canada prior to May 9, 2014. A \$75.00 cancellation fee will apply. Cancellations will not be accepted after May 9, 2014.



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AGENDA

A.M.	8:00 – 8:30	Registration/Continental Breakfast
	8:30 – 9:00	Welcome and Program Outline
	9:00 – 10:30	Overview Canadian Incident Analysis Framework
	10:30 – 10:45	Break
	10:45 – 12:00	Single/Individual Incident Analysis Processes
P.M.	12:00 – 1:00	Lunch
	1:00 – 2:30	Multi-incident Analysis Process
	2:30 – 2:45	Break
	2:45 – 4:15	Developing and Managing Recommended Actions
	4:15 – 4:30	Closing Remarks