



The Patient Safety  
Education Program™  
CANADA



## **Incident Analysis Framework: Train the Trainer Workshop (for PSEP – Canada Trainers)**

**Friday, May 16, 2014**  
**8:30 a.m. – 4:30 p.m.**

**Location:**  
ISMP Canada  
Medication Safety Learning Centre  
4711 Yonge Street  
(Procter & Gamble building)  
Toronto, ON M2N 6K8

### **AGENDA**

<b>A.M.</b>	<b>8:00 – 8:30</b>	<b>Registration/Continental Breakfast</b>
	<b>8:30 – 9:00</b>	<b>Welcome and Program Outline</b>
	<b>9:00 – 10:30</b>	<b>Overview Canadian Incident Analysis Framework</b>
	<b>10:30 – 10:45</b>	<b>Break</b>
	<b>10:45 – 12:00</b>	<b>Single/Individual Incident Analysis Processes</b>
<b>P.M.</b>	<b>12:00 – 1:00</b>	<b>Lunch</b>
	<b>1:00 – 2:30</b>	<b>Multi-incident Analysis Process</b>
	<b>2:30 – 2:45</b>	<b>Break</b>
	<b>2:45 – 4:15</b>	<b>Developing and Managing Recommended Actions</b>
	<b>4:15 – 4:30</b>	<b>Closing Remarks</b>