



Multi-Incident Analysis Workshop

Analyzing medication incidents one group at a time

Wednesday, June 11, 2014
9:00 a.m. - 5:00 p.m.

Program Abstract:

This one day interactive workshop presents the key concepts for conducting a multi-incident (aggregate) analysis, a technique designed to maximize efficiency by analyzing a group of medication incidents sharing a common topic.

During this interactive and hands-on workshop you will learn a step-wise process for conducting a multi-incident analysis, and situations where this methodology is most beneficial. You will have the opportunity for hands on practice under the guidance of ISMP Canada experts. A variety of take home materials and tools will be provided, enabling you to confidently analyze your facility's medication incidents upon return to your home facility.

The Multi-Incident Analysis workshop is complementary to the new workshop titled, "Closing the Loop on Medication Incident Reporting: The Importance of Safety Culture" which will be offered the day after the Multi-Incident Analysis Workshop. Participants are encouraged to attend both, and may be entitled to a discount on the cost of the new workshop. Please refer to the Upcoming Education Events on the ISMP Canada website (www.ismp-canada.org/education/) for additional details.

Learning Objectives:

At the completion of this course, participants will be able to:

1. Describe how multi-incident analysis complements other medication incident analysis strategies
2. Describe the steps of a multi-incident analysis
3. Apply the step-wise multi-incident approach to begin conducting analysis of small groups of medication incidents

Audience:

Pharmacy directors, risk managers, patient safety officers, medication safety officers, and other healthcare professionals seeking to enhance their ability to act on medication incident reports

Program Summary:

Multi-Incident Analysis:

- Where does it fit in?
- Step-by-step examples
- Hands-on practice

Cost: \$500 + HST

(enrolment is limited to 8 attendees)

Workshop Level: Intermediate (assumes basic knowledge of human factors engineering principles and system-based approach to medication safety)

Location:

ISMP Canada
Medication Safety Learning Centre
4711 Yonge Street
(Procter & Gamble building)
Toronto, ON M2N 6K8
Tel: 416-733-3131 Ext. 236

Further Information:

Telephone: 416-733-3131 Ext. 236
Toll Free: 1-866-544-7672
E-mail: education@ismp-canada.org

This workshop has been assigned 6.5 CEUs by the Ontario College of Pharmacists. This program is supported by the Canadian Medication Incident Reporting and Prevention System (CMIRPs).



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How to Register:

Fax: 416-733-1146
Attn: Medina Kadija
Mail: ISMP Canada
4711 Yonge Street, Suite 501
Toronto, ON M2N 6K8
Attn: Medina Kadija
Contact: Medina Kadija, Administrative Assistant
Phone: 416-733-3131 Ext. 236
Email: mkadija@ismp-canada.org

REGISTRATION INFORMATION (Please print clearly)

First Name: _____ Last Name: _____

Company Name: _____

Mailing Address: Business: _____

Home: _____

City: _____ Province: _____ Postal Code: _____

Telephone: _____ Fax: _____

Email (to be used for registration confirmation): _____

Course Registration Fee \$500 + HST per person* (enrolment is limited to 8 attendees)

Total payable: \$

* ISMP Canada reserves the right to cancel or re-schedule the workshop if minimum enrolment is not reached

Method of Payment Cheques are payable to "ISMP Canada". Registration must be accompanied by payment.

Cheque VISA® Mastercard®

Name of Cardholder: _____

Credit Card #: _____ Expiry Date: _____

Signature: _____ GST Registration #898242219

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Cancellation Policy:

Requests for cancellations or refunds must be submitted in writing to ISMP Canada prior to Wednesday, June 4, 2014. A \$75.00 cancellation fee will apply. Cancellations will not be accepted after Wednesday, June 4, 2014.



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AGENDA for ISMP Canada Workshop

A.M.	9:00 – 9:15	Welcome and Course Outline
	9:15 – 10:00	Multi-Incident Analysis Process: Description
	10:00 – 10:45	Multi-Incident Process: Step-by-Step Example
	10:45 – 11:00	Break
	11:00 – 12:30	Multi-Incident Analysis Hands-On Practice: <ul style="list-style-type: none">• Gather background information• Finalize search criteria• Determination of main themes
P.M.	12:30 – 1:30	Lunch
	1:30 – 2:15	Multi-Incident Analysis Hands-On Practice: <ul style="list-style-type: none">• Confirmation of main themes
	2:15 – 3:15	Multi-Incident Analysis Hands-On Practice: <ul style="list-style-type: none">• Determination of sub-themes
	3:15 – 3:30	Break
	3:30 – 4:30	Multi-Incident Analysis Hands-On Practice: <ul style="list-style-type: none">• Identification of potential contributing factors
	4:30 – 5:00	Wrap-up and Conclusion