







Friday, October 3, 2014 8:30 a.m. – 4:30 p.m. Location: ISMP Canada Medication Safety Learning Centre 4711 Yonge Street (Procter & Gamble building) Toronto, ON M2N 6K8

## **AGENDA**

A.M.	8:00 - 8:30	Registration/Continential Breakfast
	8:30 - 9:00	Welcome and Program Outline
	9:00 - 10:30	<b>Overview Canadian Incident Analysis Framework</b>
	10:30 - 10:45	Break
	10:45 - 12:00	Single/Individual Incident Analysis Processes
P.M.	12:00 - 1:00	Lunch
	1:00 – 2:30	Multi-incident Analysis Process
	2:30 - 2:45	Break
	2:45 – 4:15	Developing and Managing Recommended Actions
	4:15 - 4:30	Closing Remarks