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Multi-Incident Analysis Workshop

Analyzing medication incidents one group at a time

Wednesday, September 16, 2015
9:00 a.m. - 5:00 p.m.

Program Abstract:

This one day interactive workshop presents the key concepts for conducting a multi-incident (aggregate) analysis, a technique designed to maximize efficiency by analyzing a group of medication incidents sharing a common topic.

During this interactive and hands-on workshop you will learn a step-wise process for conducting a multi-incident analysis, and situations where this methodology is most beneficial. You will have the opportunity for hands on practice under the guidance of ISMP Canada experts. A variety of take home materials and tools will be provided, enabling you to confidently analyze your facility's medication incidents upon return to your home facility.

Learning Objectives:

At the completion of this course, participants will be able to:

1. Describe how multi-incident analysis complements other medication incident analysis strategies
2. Describe the steps of a multi-incident analysis
3. Apply the step-wise multi-incident approach to begin conducting analysis of small groups of medication incidents

Audience:

Pharmacy directors, risk managers, patient safety officers, medication safety officers, and other healthcare professionals seeking to enhance their ability to act on medication incident reports

Program Summary:

Multi-Incident Analysis:

- Where does it fit in?
- Step-by-step examples
- Hands-on practice

Cost: \$500 + HST (enrolment is limited to 8 attendees)

Workshop Level: Intermediate (assumes basic knowledge of human factors engineering principles and system-based approach to medication safety)

Location:

ISMP Canada
Medication Safety Learning Centre
4711 Yonge Street
(Procter & Gamble building)
Toronto, ON M2N 6K8
Tel: 416-733-3131 Ext. 236

Further Information:

Telephone: 416-733-3131 Ext. 236
Toll Free: 1-866-544-7672
E-mail: education@ismp-canada.org

This workshop is complementary to the new "Going beyond the numbers" workshop, which will be offered on Sept. 17, 2015. Participants are encouraged to attend both, and will be entitled to a discount of 15% off the cost of the new workshop on Sept. 17th. Please see www.ismp-canada.org/education/workshops/2015/0917_medscim/ for details.

This workshop has been assigned 6.5 CEUs by the Ontario College of Pharmacists. This program is supported by the Canadian Medication Incident Reporting and Prevention System (CMIRPs).



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How to Register:

Fax: 416-733-1146
Attn: Registration
Mail: ISMP Canada
4711 Yonge Street, Suite 501
Toronto, ON M2N 6K8
Attn: Registration
Contact: Registration
Phone: 416-733-3131 Ext. 240
Email: registration@ismp-canada.org

REGISTRATION INFORMATION (Please print clearly)

First Name: _____ Last Name: _____

Company Name: _____

Mailing Address: Business: _____

Home: _____

City: _____ Province: _____ Postal Code: _____

Telephone: _____ Fax: _____

Email (to be used for registration confirmation): _____

Dietary Restrictions: _____

Course Registration Fee \$500 + HST per person* (enrolment is limited to 8 attendees)

Total payable:

\$ 565

* ISMP Canada reserves the right to cancel or re-schedule the workshop if minimum enrolment is not reached

Method of Payment Cheques are payable to "ISMP Canada". Registration must be accompanied by payment.

Cheque VISA® Mastercard®

Name of Cardholder: _____

Credit Card #: _____ Expiry Date: _____

Signature: _____ GST Registration #898242219

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Cancellation Policy:

Requests for cancellations or refunds must be submitted in writing to ISMP Canada prior to Wednesday, September 9, 2015. A \$75.00 cancellation fee will apply. Cancellations will not be accepted after Wednesday, September 9, 2015.



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AGENDA for ISMP Canada Workshop

A.M.	9:00 – 9:15	Welcome and Course Outline
	9:15 – 10:00	Multi-Incident Analysis Process: Description
	10:00 – 10:45	Multi-Incident Process: Step-by-Step Example
	10:45 – 11:00	Break
	11:00 – 12:30	Multi-Incident Analysis Hands-On Practice: <ul style="list-style-type: none">• Gather background information• Finalize search criteria• Determination of main themes
P.M.	12:30 – 1:30	Lunch
	1:30 – 2:15	Multi-Incident Analysis Hands-On Practice: <ul style="list-style-type: none">• Confirmation of main themes
	2:15 – 3:15	Multi-Incident Analysis Hands-On Practice: <ul style="list-style-type: none">• Determination of sub-themes
	3:15 – 3:30	Break
	3:30 – 4:30	Multi-Incident Analysis Hands-On Practice: <ul style="list-style-type: none">• Identification of potential contributing factors
	4:30 – 5:00	Wrap-up and Conclusion