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# BPMH Training for Pharmacy Technicians

**Understanding the hospital pharmacy technician's role in the medication reconciliation process**

**Thursday, October 22, 2015**  
**9:00 a.m. – 5:00 p.m.**

## **PROGRAM AGENDA**

1. **Medication Reconciliation Fundamentals**
2. **Delving into the BPMH**
3. **BPMH Role Playing**
4. **Review and Test**

### **Workshop Overview:**

This one-day workshop is designed to provide hospital pharmacy technicians with an overview of medication reconciliation.

There will be a specific focus on the importance of the Best Possible Medication History (BPMH) within the medication reconciliation process and participants will learn how to conduct a BPMH interview and document the necessary components of a BPMH.

### **Learning Objectives:**

By the end of this workshop, participants will be able to:

- Explain the role of medication reconciliation as it affects patient care
- Understand where and how medication reconciliation takes place
- Understand the role of the BPMH at all care transitions
- Describe the process of completing a BPMH
- Understand the benefits and limitations to the various sources of a patient's medication information

### **Location:**

ISMP Canada  
Medication Safety Learning Centre  
4711 Yonge Street  
(Procter & Gamble building) Toronto, ON  
Tel: 416-733-3131 Ext. 240

### **Workshop Length:**

8 hours

### **Audience:**

Hospital Pharmacy Technicians

### **Workshop Level:**

Novice to Intermediate



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Toronto, ON

### How to Register

**Fax:** 416-733-1146  
Attn: Registration

**Mail:** ISMP Canada  
Medication Safety Learning Centre  
4711 Yonge Street, Suite 501  
Toronto, ON M2N 6K8  
Attn: Registration

**Contact:** Registration  
Phone: 416-733-3131 Ext. 240  
Email: registration@ismp-canada.org

## REGISTRATION INFORMATION (Please print clearly)

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Company Name: \_\_\_\_\_

Mailing Address: Business: \_\_\_\_\_

Home: \_\_\_\_\_

City: \_\_\_\_\_ Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_

Email (to be used for registration confirmation): \_\_\_\_\_

Dietary Restrictions: \_\_\_\_\_

### Course Registration Fee \$400 per person\* (plus HST)

Total payable: \$ 452.00

\* ISMP Canada reserves the right to cancel or re-schedule the workshop if minimum enrolment is not reached

### Method of Payment

 Cheques are payable to "ISMP Canada". Registration must be accompanied by payment.

Cheque    VISA®    Mastercard®

Name of Cardholder: \_\_\_\_\_

Credit Card #: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

Signature: \_\_\_\_\_ GST Registration #898242219

#### Cancellation Policy:

Requests for cancellations or refunds must be submitted in writing to ISMP Canada prior to October 15, 2015. A \$75.00 cancellation fee will apply. Cancellations will not be accepted after October 15, 2015.

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## **BPMH Training for Pharmacy Technicians**

**Understanding the hospital pharmacy technician's role in the medication reconciliation process**

**Thursday, October 22, 2015**

**9:00 a.m. – 5:00 p.m.**

**Location:**

ISMP Canada  
Medication Safety Learning Centre  
4711 Yonge Street  
(Procter & Gamble building)  
Toronto, ON

## **AGENDA for BPMH Training for Pharmacy Technicians**

<b>A.M.</b>	<b>9:00 – 9:15</b>	<b>Welcome and Course Outline</b>
	<b>9:15 – 9:30</b>	<b>Medication Reconciliation Fundamentals</b>
	<b>9:30 – 10:30</b>	<b>Delving into the BPMH</b>
	<b>10:30 – 10:45</b>	<b>Coffee Break</b>
	<b>10:45 – 12:00</b>	<b>Delving into the BPMH continued</b>
<b>P.M.</b>	<b>12:00 – 1:00</b>	<b>Lunch</b>
	<b>1:00 – 3:30</b>	<b>BPMH Role Playing</b>
	<b>3:30 – 3:45</b>	<b>Coffee Break</b>
	<b>3:45 – 4:30</b>	<b>Review and Test</b>
	<b>4:30 – 5:00</b>	<b>Closing Remarks</b>