



Pharmaceutical Bar Coding to Improve Patient Safety: Options for Technical Standards in the Canadian Environment

Proceedings of a Stakeholder Invitational Roundtable

Facilitated and recorded by Karen Graham of Panacea Canada Inc: January 2008
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Executive Summary

On January 24, 2008, a stakeholder invitational roundtable, co chaired by the Institute for Safe Medication Practices Canada (ISMP Canada) and the Canadian Patient Safety Institute (CPSI), was convened in Ottawa, Ontario, to discuss and seek consensus on voluntary guidelines for pharmaceutical manufacturers related to the use of bar codes for labelling medications at the unit-dose (or unit-of-use) packaging level. The 40 participants who attended represented a variety of organizations and interests. They worked in discussion groups to explore various aspects of bar coding for pharmaceutical labels, including the products to be bar coded; packaging and placement of bar codes; and the content, format, and symbology of the bar codes themselves. Before the roundtable, ISMP Canada circulated a discussion paper outlining a proposed approach for each of these aspects.

Products to be Bar Coded

For discussion purposes, ISMP Canada proposed that bar code guidelines apply to all prescription drugs intended for human consumption (except for investigational new drugs and radiopharmaceuticals) and any nonprescription drugs commonly ordered for and administered to hospital inpatients. Roundtable participants agreed in principle that all prescription and nonprescription drugs should be bar coded. They pointed to the need for clear definitions of and evidence-based rationales for exemptions. Given limited resources, participants suggested that it might be necessary to focus on higher-risk items initially.

Packaging and Placement of Bar Codes

For discussion purposes, ISMP Canada proposed that bar codes appear on both exterior and interior packaging, as well as on individual blister card bubbles, vials, ampoules, and small bottles. During the roundtable, there was agreement in principle that bar codes should appear on each level of packaging. Participants suggested that the compliance of pharmaceutical manufacturers with bar coding guidelines could be driven forward by buying groups, with stepwise implementation of bar coding guidelines. Next steps should include an implementation timeline and work plan.

Content of Bar Codes

For discussion purposes, ISMP Canada proposed that the following information elements be encoded in the bar code: drug product name, drug strength and form, manufacturer, package size, lot number, and expiry date. Participants agreed that all of this information should be included eventually but recommended a progressive approach, starting with a minimum requirement for a simple identifier (linear bar code without variable data such as expiry date and lot number) and increasing the requirements to incorporate a two-dimensional composite as technology and readiness evolve.

Participants suggested that Canada start by taking the same approach as that of the US Food and Drug Administration (FDA), whereby all proposed information except lot number and expiry date would be encoded in the bar codes from the outset, with a specified timeframe for the addition of lot number and expiry date. Participants stressed the need for a single, centrally accessible, up-to-date database for bar codes.

It was suggested that agreement be reached within 6 months on the information to be contained in the bar code (i.e., coding methodology and required data elements), followed by implementation of the bar codes themselves within an acceptable time frame.

Format of Bar Codes

For discussion purposes, ISMP Canada proposed that standards developed by either GS1 Healthcare (GS1) or Health Industry Business Communications Council (HIBCC) be deemed acceptable.

Participants stressed that there should be a single source of data that could be linked with several types of bar codes and that the data set should be easily accessible. Ideally, the database would be centrally maintained by an unbiased source, with endorsement by healthcare associations, standards-setting organizations, and regulators. It was agreed that further consultation is needed before a particular format is selected, and that, in light of global production of pharmaceuticals, this choice may not be within the control of Canadian stakeholders.

Symbology for Bar Codes

For discussion purposes, ISMP Canada proposed that the guidelines recommend two-dimensional (data matrix) symbology, but participants did not agree with this proposal. Instead, they recommended that linear bar coding be the minimum requirement, with recognition that although this form is acceptable today, it may not necessarily be suitable in the future. Nonetheless, they also suggested that the two-dimensional matrix format be allowed where manufacturer readiness exists. Participants recommended that hospitals start by obtaining camera readers to accommodate the development of bar codes. They further suggested that bar coding standards be set so that they are "enabling" and that a hierarchy-of-products approach be considered, in recognition that the lot number and expiry date are of more importance on certain products.

General Comments and Next Steps

There was overall agreement that a standard is urgently needed for bar coding of pharmaceutical products in Canada. It was noted that in the absence of national standards, manufacturers will move forward on their own, which could result in disparate systems, and that the time to begin is now. A standardized methodology, work plan, and implementation timelines must be developed.

Roundtable participants proposed that the next steps include one more meeting of the planning committee to review the roundtable results. The proceedings document was circulated to participants for feedback, and a follow-up document is to be prepared to reflect areas of consensus and aspects where standards might evolve (for example, identification of what is most important and most practical now and directions for future enhancements). Consideration will be given to the potential need for a document outlining "best practices," which would include details to assist in implementation.

Additional steps will be developed in consultation with stakeholders.

Introduction

On January 24, 2008, a one-day invitational stakeholder roundtable was held to discuss the topic of bar coding for pharmaceuticals in the Canadian setting. The 40 participants who attended represented a variety of organizations, professions, and interests; they included advocates for patient safety; hospital and community pharmacists; nurses; representatives of the pharmaceutical industry, including brand and generic manufacturers and the biotechnology sector; health system organizations; regulators; policy experts; standards-setting agencies; and experts in bar code technology. A list of the participants appears in **Appendix A**, and the agenda is presented in **Appendix B**. A discussion paper (available from: http://www.ismp-canada.org/publications.htm), developed by the Institute for Safe Medication Practices Canada (ISMP Canada) with assistance from Barbara Wells of BA Wells Healthcare Inc. and circulated to stakeholders before the event, guided discussion during the roundtable event. The roundtable itself was designed by a planning group (members listed in **Appendix C**).

The purpose of the roundtable was to discuss and seek stakeholder consensus on voluntary guidelines for pharmaceutical manufacturers related to the use of bar codes for labelling medications at the unit-dose (or unit-of-use) packaging level.

Objectives of the Roundtable

The following specific objectives were affirmed by the Roundtable Planning Committee during a teleconference held on August 22, 2007:

- Acknowledge the scope and repercussions of medication errors in Canada and recognize how bar coding can reduce errors (this combined goal was accomplished through the various speakers' presentations).
- Review the facts and options (these were presented in the discussion paper circulated in advance and were reiterated in various speakers' presentations).
- · Reach consensus on the following aspects of pharmaceutical label bar coding:
 - o products to be bar coded
 - o packaging and placement of bar codes
 - o content of bar codes
 - o format of bar codes
 - symbology
- Identify challenges and barriers to implementing the aspects listed above, along with options for solving these problems.
- · Reach consensus on next steps, champions, and timelines for action.

Following a series of presentations (see **Appendix D**), participants worked together in five discussion groups to identify areas of consensus, barriers and challenges and potential solutions, for each of the five aspects listed above. These discussions were guided by four focus questions:

- 1. Is there agreement with what ISMP Canada has proposed?
- 2. If not, what is the specific nature of the disagreement?
- 3. What are the barriers and challenges to implementation?
- 4. What solution(s) does the group recommend?

Each group summarized its deliberations, and a closing plenary discussion yielded consensus in a number of areas. A summary of the plenary discussion is presented in the following pages.

1. Products to be Bar Coded

For discussion purposes, ISMP Canada proposed that bar coding guidelines apply to

- · all prescription drugs for human consumption (except for investigational new drugs and radiopharmaceuticals)
- · any nonprescription drugs commonly ordered for and administered to hospital inpatients.

Agreement with ISMP Canada's proposal

· In principle, all prescription and nonprescription drugs should be bar coded.

Discussion points

- A rationale is needed for the proposed exclusions. For example, there is some commonality with the approach of the Food and Drug Administration (FDA) (i.e., radiopharmaceuticals), but there are also some differences.
- Bar coding should be examined and considered in contexts beyond the acute care environment, across the continuum of care, including community, home care, and nursing homes.
- · There is a need to ensure that the exceptions are clearly and comprehensively defined.
- · Bar coding of inner labels for nonprescription drugs poses a particular set of challenges.

Barriers and challenges to implementation

- It will be a challenge to examine the applicability of bar coding to healthcare environments other than acute care; nonetheless, there is a need to define the business case for community-based pharmacy and extended care.
- · A cost analysis will be needed to ensure that bar coding is feasible for industry.
- The size of the Canadian market and the potentially increased costs for nonprescription drugs must be considered.
- Certain types of automation in the hospital setting (e.g., automated unit-dose packaging and dispensing machines) are designed for use with bulk supplies, with the bar code being added at the time of packaging in the hospital.

Possible solution(s)

- Develop clear definitions of exceptions.
- · Provide evidence-based rationale for exceptions, starting with the exemptions outlined by the FDA.
- · Given limited resources, it may be necessary to focus on higher-risk items.

2. Packaging and Placement of Bar Codes

For discussion purposes, ISMP Canada proposed that bar codes appear on both exterior and interior packaging, as well as on individual blister card bubbles, vials, ampoules, and small bottles.

Agreement with ISMP Canada's proposal

· In principle, bar codes should appear on each level of packaging.

Discussion points

- · Exceptions to the general practice remain to be identified.
- The timeframe for implementation must be identified. For example, the FDA had a 2-year window for implementation.
- · For blister packs, there will be issues related to size and other labelling requirements (e.g., DIN [Drug Identification Number], bilingual wording).
- The technology is available to put bar codes on blister packaging, but there are larger issues related to manufacturing, regulation, and size of the market.
- Sometimes, there may be no choice about placement of a bar code (e.g., a 1 mL vial is very small).
- What will be the driving force for the bar coding initiative?
 - Will manufacturers feel it is important to add bar codes if 60% of hospitals do not use them and purchasers do not require them?
 - Accreditation standards could be set for any point of contact (bedside, stocking, purchasing), but this
 will be difficult to enforce if manufacturers are not providing bar codes.
 - Systematic implementation of bar codes will be needed, regardless of accreditation standards.

Barriers and challenges to implementation

- Leadership is needed to drive bar coding forward.
- Manufacturers may require Health Canada's guidance to meet labelling requirements

Possible solution(s)

- Drive the initiative forward through the buying groups or through requirements for bar coded products.
- Focus should be on the weakest area of hospital care (i.e., the area with the most intense risk), and bar coding should be implemented in a stepwise fashion.
- A UK study¹ that examined optimal label design for patient safety including placement of a bar code on the label, could be helpful and should be reviewed.
- It will be necessary to determine the time to implementation and to create a work plan.

¹ National Health Service, National Patient Safety Agency. *Design for patient safety: a guide to the graphic design of medication packaging*. 2nd ed. Place of publication: NHS; 2007.

3. Content of Bar Codes

For discussion purposes, ISMP Canada proposed that the following information elements be encoded in the bar code:

Drug product name Drug strength and form Manufacturer
Package size Lot number Expiry date

Agreement with ISMP Canada's proposal

All of the proposed information elements should be included, eventually. A progressive, tiered approach was
proposed, starting with a minimum requirement for a simple, unique product identifier (linear bar code
without variable data) and increasing the requirements to incorporate a two-dimensional composite as
technology and readiness evolve.

Discussion points

- A single, unique international product identifier code must be established and maintained for each Canadian drug product.
- · It will be important to have a background database, linked to the unique identifiers, so that detailed information for each product can be maintained and, through the database, expanded in the future to include new information elements.
- · The FDA could not identify evidence to support requirements to include lot number and expiry date.
- Lot number and expiry date (variable data) could be added as a later requirement.
- · In Canada, 23,000 pharmaceuticals and 700 biologics are currently available.
- The time required to obtain regulatory approval through Health Canada is approximately 18 months; voluntary participation would be easier to achieve but harder to "enforce".

Barriers and challenges to implementation

- Effective database maintenance is critical to the success of bar coding:
 - o Ideally, Health Canada would maintain the database.
 - If Health Canada is not ready to maintain the database, then it would be the responsibility of the supplier or an independent body (GS1, HIBCC, other).
- Including lot numbers and expiry dates in bar codes poses specific challenges to manufacturers:
 - Once a timeframe has been defined, manufacturers could request that equipment manufacturers make the necessary adjustments.
 - If lot numbers and expiry dates are included, the bar codes must be printed at the time the label is affixed to the product. This is inconsistent with current practice and, in the opinion of some, is not achievable.
 - The size of the Canadian market must be considered in a global context. Specifically, how will multinational companies justify the expense of bar coding in a single market? Lot numbers and expiry dates are very difficult to add in the context of global manufacturing processes. Additional costs are due to greater labour needs and slower line speed. Therefore, global trends can be expected to drive Canadian decisions.
 - A business case will be needed for each piece of information to be added to the bar code.
- The timeframe for implementation presents challenges: What is realistic? What is "soon"? As an example, the timeframe for bar coding of vaccines is 5 years after standards are set. Two years is not a long time for manufacturers to effect changes to manufacturing lines, label filing, etc.
- Voluntary guidelines may not result in the desired change, particularly for singe-source items.

Possible solution(s)

- Start by taking the same approach as that of the FDA, whereby all proposed information except lot number and expiry date would be included initially, with a specified timeframe for the addition of lot number and expiry date.
- Start implementation of bar coding with those drugs that present the highest potential risk, e.g., injectables.
- Maintain one database, linked to the unique identifiers, such that scanning a bar code would provide local
 access to several data elements, including the minimum required elements outlined above, and possibly an
 expanded list as future requirements are agreed.
- · Within 6 months, reach agreement on the information to be contained in the bar code (i.e., coding methodology and required data elements), and then implement the codes themselves in an acceptable time frame.

4. Format of Bar Codes

For discussion purposes, ISMP Canada proposed that standards developed by either GS1 Healthcare (GS1) or Health Industry Business Communications Council (HIBCC) be deemed acceptable.

Agreement with ISMP Canada's proposal

- There should be a single source of data or a single database that can be linked with several types of bar codes.
- Ideally, the database will be centrally maintained by an unbiased, validated source and will be endorsed by healthcare associations, standards-setting organizations, and regulators (e.g., Canadian Standards Association, Health Canada, ISMP Canada, Canadian Pharmacists Association, Canadian Society of Hospital Pharmacists, Canadian Nurses Association, Canadian Medical Association).
- At this stage, there is no recommendation for one format over another; further consultation is needed in this area.
- Global production means that the format may be decided elsewhere.

Discussion points

- Approximately 90% of all outer packaging for pharmaceuticals currently has some sort of bar code, which should eventually migrate to also adding a bar code to the inner packaging (with a consistent format across levels of packaging for each individual product), but the structure of the bar code itself may differ depending on placement.
- Approximately 90% of outer packaging uses GS1 format (exact percentage has not been verified).
- · As standards evolve, stakeholder consultation will be necessary.
- · Harmonization of standards with those in other countries would be ideal.

Barriers and challenges to implementation

- · Availability of a single database that can accommodate various types of data and bar codes is uncertain.
- The format must be adoptable for pharmacy use, to allow unit-dose products to be repackaged or dispensed in house from original packages (e.g., 0.08 mL in a syringe prepared from a vial in a pediatric setting).
- It is uncertain how compounded products will be handled.

Possible solution(s)

· The data set must be easily accessible by all users.

5. Symbology of Bar Codes

For discussion purposes, ISMP Canada proposed that the guidelines recommend two-dimensional (data matrix) symbology.

Agreement with ISMP Canada's proposal

- · There was no agreement on this aspect.
- Linear bar coding was recommended as the minimum requirement, with recognition that although this form is acceptable today, it may not necessarily be suitable in the future.
- Use of the two-dimensional matrix format should be allowed where manufacturer readiness exists.
- Hospitals, when starting implementation, should obtain camera readers to accommodate the development of bar codes.

Discussion points

- · Discussion of symbology is taking place at a global level.
- The United States has recommended linear bar codes, which are easier and faster to implement. Canadians should learn what they can from the US experience.
- The proposed UK standard is similar to the two-dimensional data matrix technology proposed by ISMP Canada.
- The United Kingdom and the European Union advocate linear bar codes on outer packaging, with twodimensional matrix coding for expiry date and lot number on the inner package (as recommended by the UK National Health Service).
- · Inclusion of expiry date and lot number in bar codes, for all drugs, is not reasonable at this point; requiring their inclusion would delay implementation of bar coding.
- · In addition to the import of drug products to Canada, Canadian manufacturers also export products globally.
- In situations where a unique identifier with variable data is needed (e.g., vaccines) two-dimensional bar coding should be used.
- · In Canada, drugs do not have a unique identifying number like the NDC code used in the United States (the DIN is not a unique identifier for drug products).

Barriers and challenges to implementation

- Graduated implementation of specific products (e.g., injectables, specific types of high-risk products) may be needed.
- · Wireless scanning does not interfere with hospital equipment, but there may be software issues when two scanning devices are operated in close proximity.
- Research is needed to determine if product integrity is compromised by repeated exposure to scanning.

Possible solutions

- Set standards that are "enabling."
- Use a hierarchy-of-products approach, in recognition that the lot number and expiry date are of more importance on certain products.

General Comments

- There was overall agreement that a standard is urgently needed for bar coding of pharmaceutical products in Canada.
- The global movement of products presents a potential challenge with respect to a uniquely Canadian solution, and the global direction of developments in the area of bar coding will help drive changes in bar coding practice within Canada.
- Pan-Canadian requirements for bar coding must be defined, but Canadians must also look to global solutions, including the ongoing work of an international standards working group (in which Canada Health Infoway is involved).
- The needs of healthcare providers in remote areas, where appropriate technology may not be available, must be considered.
- · In the absence of national standards, manufacturers will move forward on their own, which could result in disparate systems.
- The time to begin is now; specifically, a work plan and implementation timelines must be developed.
- Health Canada, through its progressive licensing framework, will examine requirements for labelling, and bar coding may fit in with this process. Cost-recovery regulations are also being reviewed.
- · Health Canada operates within a framework that allows for stakeholder input.
- Regulatory changes require at least 18 months to take effect, and the Blueprint for Renewal is the current priority.
- · Consensus on a voluntary strategy will stimulate action more quickly; significant improvements are possible.

Next Steps

- The planning committee met one more time to review the results of the roundtable.
- · The proceedings document was circulated to participants for feedback.
- A follow-up document is to be prepared to reflect areas of consensus and aspects where standards might evolve (for example, identification of what is most important and most practical now, with direction for future enhancements).
- · Consideration will be given to the potential need for a document outlining "best practices," which would include details to assist implementation.
- Additional steps will be developed in consultation with the stakeholders.

Appendix A – Participants

| Table One | Table Four |
|--|---|
| Jeff Leger, Apotex, Inc | Mark Ferdinand, Rx&D, Canada's Research-Based Pharmaceutical |
| | Companies |
| Garry Cruikshank, Canada Health Infoway | Sylvia Hyland, Institute for Safe Medication Practices Canada |
| Heather Tyrrell, Canadian Association of Chain Drug Stores | Mary Burkhardt, Speaker (keynote) |
| Elaine Orrbine, Canadian Association of Paediatric Health Centres | George DeAngelis, AstraZeneca Canada Inc |
| Phil Hassen, Canadian Patient Safety Institute | Régis Vaillancourt, Planning Committee (member) |
| Jessica Peters, Canadian Council on Health Services Accreditation (now Accreditation Canada) | Philip Hoy, Pharmaceutical Partners of Canada |
| Luna Al-Khalili, Health Canada – Marketed Health Products Directorate | Lisa Belzak, Public Health Agency of Canada |
| Lisa D. Clarke, Hospira Healthcare Corporation | Lisa Ashley, Canadian Nurses Association |
| Table Two | Table Five |
| Alicia Gatt, Baxter Corporation | Julie Tam, Canadian Generic Pharmaceutical Association |
| Pierrette Leonard, Canadian Patient Safety Institute | Patricia MacGregor, Canadian Society of Hospital Pharmacists |
| David Crosbie, Canadian Pharmacists Association | Lynn M. Brodsky, Health Canada – Therapeutic Products Directorate |
| Nigel Wood, GS1 Canada | Luis Figarella, Health Industry Business Communications Council |
| Allen J. Vaida, Institute for Safe Medication Practices (US) | Kathy Boyle, HealthPRO Procurement Services Inc |
| Liette Champagne, Sandoz Canada Inc | David U, Institute for Safe Medication Practices Canada |
| Esther Fung, Speaker | Robert White, Non-prescription Drug Manufacturers Association of Canada |
| | Ludwik Fedorko, Physician |
| Table Three | |
| Louis Lamarche, BIOTECanada | Orvie Dingwall, Observer Canadian Patient Safety Institute |
| Meera Makim, Health Canada – Biologics and Genetic Therapies Directorate | Tara Harris, Observer Public Health Agency of Canada |
| Ron Swartz, Medbuy CorporationMeera Makim, Health Canada – Biologics and Genetic Therapies Directorate | Bonnie Salsman, Observer Institute for Safe Medication Practices Canada |
| Rob VanExan, Sanofi-PasteurRon Swartz, Medbuy Corporation | |
| Ian Sheppard, SpeakerRob VanExan, Sanofi-Pasteur | |
| David T. Windross, Novopharm Limited Ian Sheppard, Speaker | |
| Scott Ginther, Health Quality Council of Alberta David T. Windross, Novopharm Limited | |
| Scott Ginther, Health Quality Council of Alberta | |
| | |

Appendix B - Roundtable Agenda

Pharmaceutical Bar Coding to Improve Patient Safety: Options for Technical Standards in the Canadian Environment Stakeholder Invitational Roundtable Crowne Plaza Hotel, Ottawa - Thursday, January 24, 2008

| 0830 - 0845 0845 - 0905 | Welcome –Cosponsors, Facilitator Keynote presentation Mary Burkhardt, Medication Safety Specialist | |
|----------------------------|--|--|
| 0905 – 1120 | Setting the scene – short presentations | |

- Setting the scene short presentations
- 1. Public Health Agency of Canada's work on vaccine bar coding
 - · Tara Harris, PHAC
- 2. Perspectives of the standards setters
 - Nigel Wood, GS1 Canada
 - Luis Figarella, HIBBC
- 3. Perspectives of the manufacturers
 - Liette Champagne, Sandoz
 - Rob VanExan, Sanofi-Pasteur
- 4. Perspectives of the end users
 - Marie Segars, McLeod Medical Centre, Florence, NC (via teleconference)
 - Ian Sheppard, Children's and Women's Health Centre of B.C.
 - Esther Fung, University Health Network (Toronto)
- 5. The US experience: perspectives of the Food and Drug Administration
 - Phil Chao, FDA (via teleconference)

1120 - 1140Formation of working groups and facilitators' instructions to groups 1140 - 1300Working lunch and small group discussions

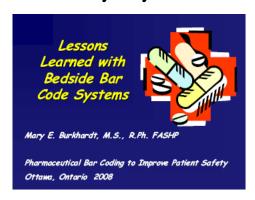
- Review guideline components:
 - Products to be bar coded
 - Packaging and placement
 - Content
 - **Format**
 - Symbology
- Reach consensus on preferred options
- Identify any barriers for reaching consensus

| 1300 – 1400 | Report back to plenary |
|-------------|------------------------------|
| 1415 – 1530 | Plenary consensus discussion |
| 1530 – 1545 | Next steps |
| 1545 – 1600 | Closing remarks |

Appendix C – Pharmaceutical Bar Code Roundtable Planning Committee

- Sylvia Hyland, ISMP Canada
 Pierrette Leonard, Canadian Patient Safety Institute
 (Co chair)
- · Lisa Belzak, Public Health Agency of Canada
- · Pat Carruthers-Czyzewski, Sintera
- · Mark Ferdinand, Rx & D, Canada's Research-Based Pharmaceutical Companies
- · Graeme Fraser, BioTECH Canada
- · Tara Harris, Public Health Agency of Canada
- · Hélène Perrier, Sintera
- · Julie Tam, Canadian Generic Pharmaceutical Association
- · Régis Vaillancourt, Children's Hospital of Eastern Ontario
- · Margaret Zimmerman, (Health Canada)

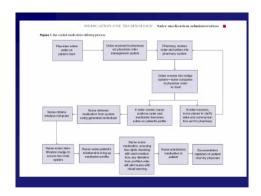
Appendix D –Short Presentations Lessons Learned with Bedside Bar Code Systems Presented By Mary Burkhardt



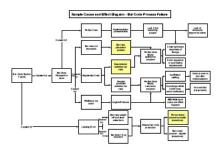






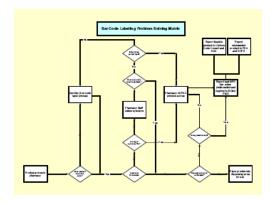
















Through the retrospectoscope

- Implement quality programs sooner
 - Verification at healthcare facilities AND manufacturers and labelers (closed loop)
 - Right grade, right label (some misbranded @ labelers)
 - ANSI / ISO recommend to verify at regular print intervals
 - Manage the print and packaging materials (durable, good contrast, flat and not shiny)
- Attach bar codes to the IMMEDIATE container to assure bar code is not discarded in preparation

Through the retrospectoscope

- Do beter job of placement
 Ointment takes with bar code at end lose access to bar code wh
 take it rolled up
 After label application (flat labels scan fine but when applied to
 round containers don't all scan)
 Insist on standardization
 Management of various numbering systems and symbologies is
 untenable
 Think GLOBALLY, but act locally
 Watch your users LISE your products.

- Watch your users USE your products Solicit feedback and make improvements as you go (VA has sent HUNDREDS of letters to FDA, contracting office and GS1 about bad bar codes)
- American Society of Health-System Pharmacists has a "report bad

Through the retrospectoscope

- Include bar codes on components and kit, both
- Bar code diluents as diluents, not the active drug (glucagon kit mistake)
- Not multiple bar codes on one product nurse won't know which one to scan
- Avoid use of internal inventory tracking numbers confuses staff at bedside

Your job, Mr. Phelps..... should you choose to accept

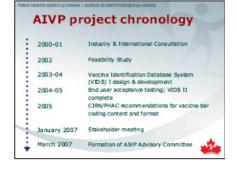
...is to work with healthcare organizations to eliminate the barriers to safely implementing bedside bar code systems

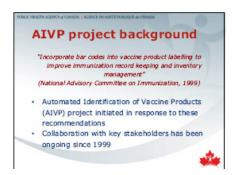
Bottom line

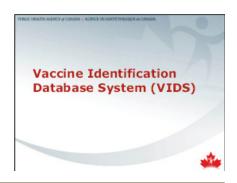
■ The MORE you standardize and systematize bar coding as an industry and a nation the easier it will be for hospitals to implement and most importantly, the safer it will be for patients.

Automated Identification of Vaccine Products (AIVP) Project Presented by Tara Harris







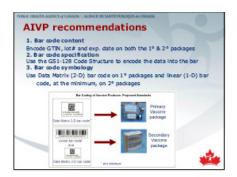




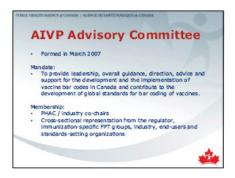






















Standards and Patient Safety Presented by Nigel Wood



















GS1 Healthcare User Group: Areas of focus

GS1 Healthcare

Supporting Healthcare



Prevention of Medical Errors

Encoding of the unit dose or unit of use package to enable automated verification to ensure right dose, for the night patient at the right time.

Encoding of the unit of use package to enable automated verification to ensure the right device or the right patient.

Product Authoritication

Product Authernication Utilizing a S31 data structure, enable authentication of individual packages, cases or pallets. Tracking and Tracing

Vitizing a SN at tracerty

Witzing a SN data structure, work with supply chain trading partners
to enable an electronic pedigree for individual packages such that in the
event of a counterfetting incident, tracing of the suspect product can
occur.

Increase Total Supply Chain Efficiency Through greater visibility, accuracy and velocity.

GS1 Healthcare Canada - to lead the healthcare industry to the effective utilization and development of global standards to enable efficiencies and improve patient safety

GS1 Canada and CareNET Services Inc. - sign strategic alliance to enhance and increase the adoption of global supply chain and e-commerce standards and practices to improve safety and efficiency within the Canadian healthcare community

Over 430 Canadian hospitals are now members of GS1 Canada





GS1 Global Standards in Healthcare

Good Gir Canada

Spoor GS: Carnada

- · Over 90% of Canada's pharmaceutical and OTC products carry a GS1 bar code
 - · Global focus on unit dose level
- · In August 2006, the world's leading medical device and pharmaceutical companies adopted GS1 as the sole system of standards in healthcare





Why Use Global Supply Chain Standards in Healthcare?



Because of the global nature of the healthcare industry today, as well as the worldwide threats of medical errors, counterfeiting and diversion, countryby-country work is neither sufficient nor effective.

Global standards shared across the healthcare industry are key to identifying and authenticating products.

Canada is an Import Nation



Why Did They Choose GS1?

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The GS1 System of Standards is:

- Open Non-propriety system open to all industries
- Global The standards development and maintenance process is global
- Cross Sector The same system and rules are applied across various sectors
- Represents both Bar Coding and EPC/RFID



Carriers in Auto-ID Work team: Carrier



Carrier Business Requirements have been gathered, vetted, approved and forwarded to the application standards work group

Specific carrier production details are being collected. They are line speeds when applying the AIDC carriers, panel size and substrate material

These details will be finalized in Granada

and RFID tags) on parts and packages for <u>all</u> healthcare



AIDC Standards for product marking/labelling

Work Team: Application Standards



All data requirements have been mapped to the part marking and packaging level for the healthcare products

Preparations for development of the application standard have started

Development of the application standards will start

First area of development will be Rx Pharma

Good GS: Canada



Patient Identification



Inconsistencies and inefficiencies in how patients are identified in the process of receiving healthcare puts the patient at risk and impacts patient safety.

Several studies and reports from around the world have clearly illustrated this problem.

A global solution has not yet been



Five "Rights" of Patient Safety & GS1 Solutions

Right Patient

- Global Service Relation Number (GSRN)
- Right Drug
- Global Trade Item Number (GTIN) Right Dosage

Global Trade Item Number (GTIN)

Right Time

- Bedside scanning Right Route
 - Bedside scanning





GS1 Identification Numbers are:

Unique: every variant of an item is allocated a separate unique number

Non-significant: they identify an item but contain no information about it

ernational: GS1 identification numbers are unique across all countries and all sectors

Secure: GS1 numbers are fixed length, numeric and include a standard check digit

Recognized: Endorsed by ISO standards (ISO/IEC 15459)

- ISO standards cover regional and local standards
 ANSI American National Standards Institute
 CEN European Standards Organisation

 - BSI British Standards Institute



Good GS: Canada



What do GS1 Identification Numbers identify?

Trade items: Any item (product or service) upon which there is a need to retrieve pre-defined information and that may be priced or ordered or invoiced at any point in the supply chain

Logistic units: An item of any composition established for transport and/or storage which needs to be managed though the supply chain

Locations: Physical, functional or legal entities requiring a permanent identification (company, warehouse, hospital, ward...)

Assets: e.g. Surgical Instruments, container, crates

Service Relationships: Patients Identification number





ISMP Recommendation #1

Products to be bar coded All prescription drugs for humans, with the exception of drug samples, investigational new drugs, prescription drugs sold directly to patients and radio pharmaceuticals.

GS1 Canada comments

GS1 Canada supports the recommendations and suggests that excluded products be considered in secondary efforts to ensure full traceability of all drugs entering the healthcare supply chain.



ISMP Recommendation #2

Packaging and Placement of the bar codes. Bar codes be included on both exterior and interior packaging as well as on individual blister card bubbles, vials and small bottles.

GS1 Canada comments

Industry solution required consistent with global efforts.

Number assignment at the dispensing level required





ISMP Recommendation #3

Content of the bar code

The following elements be encoded in the bar code

Drug product code Drug strength, form Manufacturer Package size Lot number Expiry date



GS1 Canada comments

Product identifier should be the GTIN, Lot #, Expiry date. All other attributes should be accessible from appropriate data base.

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Good GS: Christia

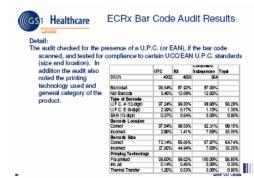


















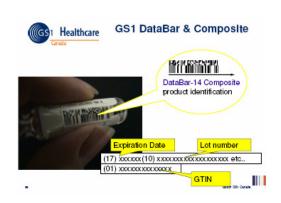










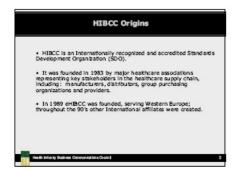


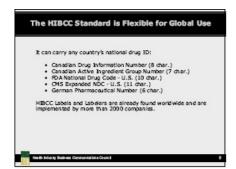


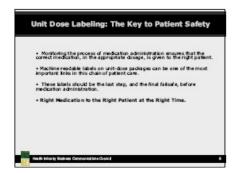


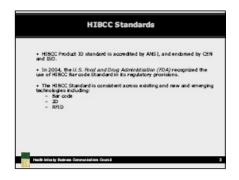
Use of HIBCC Standards in Pharmaceutical Bar Coding Presented by Luis Figarella

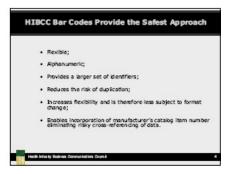








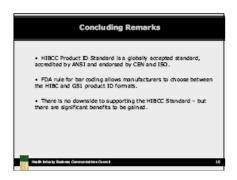






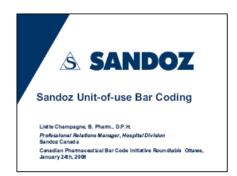








Sandoz unit-of-use Bar Coding Presented by Liette Champagne



When, Why and What

March 2003

FDA requires linear bar codes on all drug and blood products to improve patient safety.

November 2003

Sandoz takes the decision to have a linear bar code on all injectable product labels (Canadian and US markets).

SANDOZ

Linear Bar Codes

- . Four linear bar codes (developed by GS1) using the GTIN:
- 1- EAN/UP
- 2- IT F-14
- 3- UCC/EAN-128
- 4- Reduced Space Symbology (RSS) or GS1 DataBar
- Content of the bar codes:

NDC or DIN

Manufacturer

Drug Name

Drug Strength, Form and Forma

Lot number and Explry date

& SANDOZ

RSS Symbology or GS1 DataBar

RSS Limited

- Possible to print in a very small space (1mL ampoule label)
- Encodes 14 digits of numerical data (GTIN)
- 12.9mm of free space is needed on the label artwork to allow for barcode and lot/expiry information to be printed.
- 14-digit GTIN supplied to label printer, who then generates the RSS code from software, and applies it to the printed labels

SANDOZ

RSS Limited or GS1 DataBar

(01) 1 0057512090705

(01) 1 0057513080705

SANDOZ

The GTIN composition

The GTIN 14 digits is created as followed:

1- One digit to indicate a packaging level (0 or 1)

2-Twelve digits are for the GS1 Company Prefix and the Item Reference number

3-A calculated Check Digit

The check digit is calculated by a software called « GS1 Check Digit Calculator » available on GS1 website:

http://www.uo-council.org/ean_ucc_system/education_support/adc.html

SANDOZ

Global Trade Item Numbers (GTIN)

The GTIN is the globally unique GS1 identification number used to identify trade items worldwide (products and services) that are sold, delivered, warehoused and invoiced.

Each level of packaging of the same product must have a unique GTIN.

Many of Sandoz' products have five levels of packaging, for example:

1 mL ampoule

Box of 10 ampoules

Inner pack of 10 boxes of 10 ampoules

Case (shipper) of 8 inner packs

Pallet of 132 cases

SANDOZ

The remaining twelve digits

1- The GS1 Company Prefix

Unique number licensed to a company/organization by GS1. Sandoz' GS1 Company Prefix is 057513

2-The Item Reference Number

Each product must have its own item Reference Number.

SANDOZ

Item Reference Number

US market:

FDA requires that the bar code contains the National Drug Code (NDC).

The NDC is a 10-digit number which is specific to the manufacturer, formulation and format of a drug.

Sandoz FDA labeller code is 54643.

When used in a bar code, the NDC code is always prefixed by the number 3, which indicates to the scanner that the FDA assigned the labeller code and not the GS1 organization.

& SANDOZ

US unit-of-use bar code



(01) 1 0354643582001

SANDO

Item Reference Number

Canadian market:

The use of the Drug Identification Number (DIN):

It is a number assigned sequentially and has no particular meaning (no labeller code or item reference number).

The DIN is specific to the manufacturer and formulation but not the format of a drug.

Sandoz uses its internal product code which is specific to the formulation and the format.

& SANDOZ

Canadian unit-of-use bar code

(01) 1 005751308070 5

SANDOZ

Conclusion

Linear bar coding is proven, established, easy to use, inexpensive and offers many possibilities.

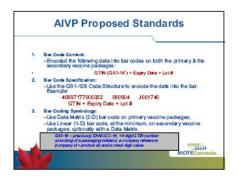
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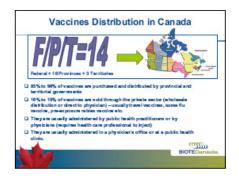
Canadian Vaccine Bar Coding Initiative Vaccine Industry Committee Presented by Rob VanExan







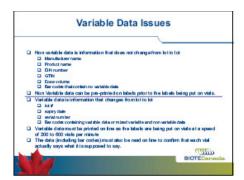


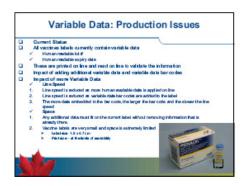






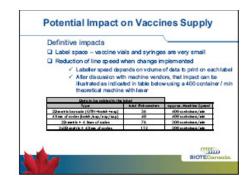


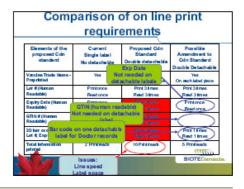




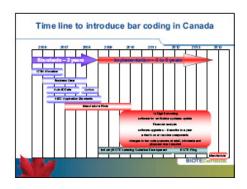










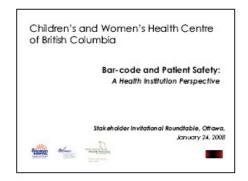


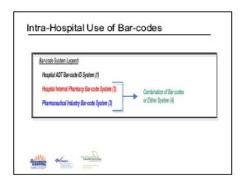


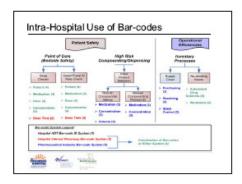


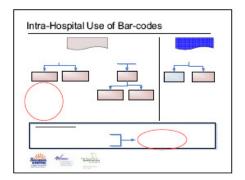


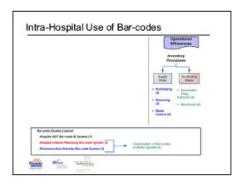
Bar Code and Patient Safety, A Health Institution Perspective Presented by Ian Sheppard

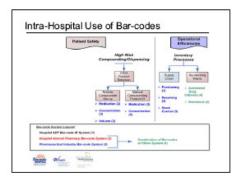


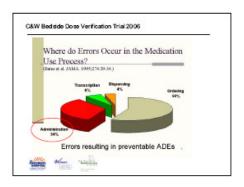


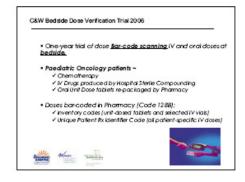


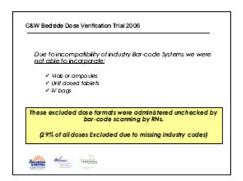


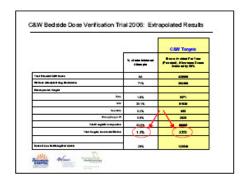


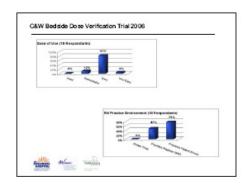


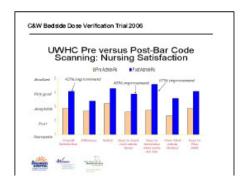




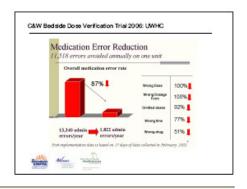






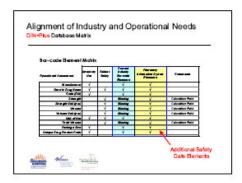


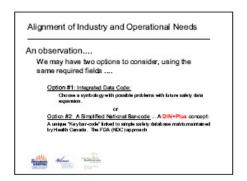






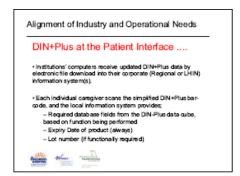


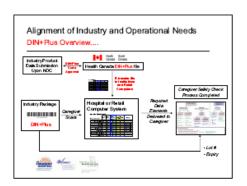














Canadian Pharmaceutical Bar Coding to Improve Patient Safety Presented by Esther Fung















Reality: Drug errors are common in anesthesia and acute care areas

System driven

Caused by the workflow requirements

Lack of redundant checks and balances

Often serious and potentially lethal

Disproportionate representation in legal settlements

Assumption of guilt is a common perception

FDA's Bar Code Rule, Principle Themes and Issues Presented by Phil Chao

FDA's Bar Code Rule

Principal Themes and Issues

January 24, 2008

The Rule's Origins

- May, 2001 Secretary Thompson, in an appearance before a Senate committee, notes that technology, such as ber codes, could help save lives and money
- July, 2001 the American Society for Health System Pharmacists asks Secretary Thompson to have FDA "develop regulations that mandate that drug manufacturers provide a standardized machine-readable code (bar coding) on all drug containers...."

The Proposal (continued)

- · For drugs:
 - -Would require a linear bar code that meets UCC (now known as GS-1)
 - -Would require the bar code to contain, at a minimum, the drug's **NDC** number

The Proposal (continued)

- · For blood and blood components:
 - Would require 'machine-readable information" approved for use by CBER. The last approved version is ISBT 128.
 - Would encode, at a minimum, the facility identifier, lot number relating to the donor, product code, and donor's ABO and Rh.

The Rule's Origins (cont.)

- In late 2001, HHS directs FDA to begin working on a bar code proposal
- FDA begins researching the issues and visits the Veterans Administration hospital in Washington, DC. The VA has a bar code system in place
- July 26, 2002 es public interest grows, FDA holds a public meeting to discuss bar code issues. Nearly 400 people attend.

The Proposal

- Published on March 14, 2003
- · Would apply to manufacturers, repackers, relabelers, private label distributors, and blood establishments
- Would apply to prescription drugs (except samples), OTC drugs commonly used in hospitals and dispensed pursuant to an order, blood, and blood components

Main Issues: Should the Rule Specify a Technology?

- Many comments, particularly from industry and submatic identification interests, opposed the use of linear her codes. However, the comments failed to agree on any particular alternative. Some ordered 2-D symbologies, whereas others would lot firms choose any facthrology, regardless of whether hospitals would be able to read that technology.
- end users and innovation by manufacturers/other Some comments argued against UCC standards.

Technology - Pros and Cons

- Pros: simple; easy to use; proven technology; low costs to users
- Linear Bar Codes Non-Linear Codes Pros: can encode more data; some may even products; greater potential for imovation

Final Rule Position on Technology

- · Final rule requires a linear bar code, but allows use of UCC/EAN or HIBCC
- FDA noted other technology issues, such as possible electromagnetic interference with other medical devices inside a hospital and higher read/error rates compared to linear bar codes.

Main Issues: What Information Should Be Encoded?

- · Nearly all comments agreed on encoding the NDC number.
- · Many comments continued to advocate encoding lot number and expiration date information, but failed to provide data to show that the benefits of encoding such information exceeded the costs.

Final Rule Position on Data Encoded

- NDC number must be encoded.
- Lot number and expiration date information is <u>not</u> required, but FDA will not object if a firm voluntarily encodes such information.
- FDA suggested that hospitals consider equipment purchases carefully if they choose to buy drugs with lot number and expiration date information encoded.
- For blood and blood components, the machine-readable information contains, at a minimum: A unique facility identifier

 - Product code, and ABO and Rh of the donor

Main Issues: Should FDA Allow Exemptions?

- Most comments seeking an exemption focused on specific drugs or types of drugs.
- · Public health groups and health professionals opposed exemptions, but industry groups favored specific and general exemptions
- No comments addressed FDA's concerns regarding a general exemption provision (how to ensure that such a provision is not

Final Rule Position on Exemptions

- irectly to patients.
- - Compliance would adversely affect the dug's safety, effectiveness, purity, or potency or wor not be technologically fessible or
 - An alternative regulatory program or method of product use makes the bar code unnecessary

Final Rule Position re: OTC Drugs

- Retains the construct of "OTC drugs commonly used in hospitals and dispensed pursuant to an order." The alternatives were either overly inclusive or offered no advantage over the rule.
- Rejects case-by-case review of OTC drugs.
- · Allows firms to make bar-coded and non-barcoded OTC package lines.

Main Issues: Which Over-the-Counter Drugs Are Covered?

- · Most comments would refer to "nonprescription drugs used therapeutically pursuant to a prescriber's order."
- Other comments sought case-by-case review of OTC drugs, either on an individual drug or class basis.
- Some comments sought exclusion of all or most OTC drugs, even if those drugs were

Summary of Principal Changes in the Final Rule

- Exemptions granted for allergenic extracts, intrauterine contraceptive devices regulated as drugs, medical gases, radiopharmaceuticals, low-density polyethylene form fill and seal containers, and prescription drugs sold directly to
- HIBCC standards allowed in addition to UCC/EAN
- · General exemption provision created

Post-Rule Issues/Experiences

- Hospital adoption of bar code systems anecdotal evidence of significant benefit to hospitals adopting bar code systems; conflicting data on percentage of
- Industry compliance most firms complied easily, bu some were slow to comply or claimed exemptions
- Bar code quality issues poor quality bar codes multiple bar codes, inadequate reporting
- Technology/automatic identification issues RFID, 2-D, "no standard" – continued tension between predictability for purchasers vs. innovation