



2018 - 2020
STRATEGIC PLAN



ZERO
PREVENTABLE HARM
FROM MEDICATIONS

MISSION STATEMENT

To identify risks in medication use systems, recommend optimal system safeguards, and advocate for safe medication practices.



STRATEGIC DIRECTIONS



1 ENABLE

- Expand national, provincial and local programs to support capability and capacity-building for effective incident analyses (using Concise, Comprehensive and Multi-incident methodologies), share learning, and implement quality improvement initiatives.
- Provide experts to complete or assist in local incident analyses, including a focus on supporting Long Term Care settings to identify and address key medication safety risks.
- Identify and address preventable adverse drug reactions with partners such as patients, families, professionals and Canada Vigilance, including supporting the implementation of Vanessa's Law.

2 EDUCATE

- Partner with patients, families, healthcare delivery, quality and safety organizations, educational institutions, and health professional regulators and associations to enhance online learning opportunities. This includes:
 - Medication Safety Modules, with a focus on human factors and safety culture, for patients, families, nurses, pharmacists, physicians and others.
- Expand other areas of education programming and networking to better support those in roles with a focus on improving medication safety.

3 DELIVER

- Collaborate to increase the volume and quality of reports to the Canadian Medication Incident Reporting and Prevention System. This includes:
 - Upgrade the Community Pharmacy Incident Reporting System (CPhIR);
 - Increase awareness and use of Consumer reporting (SafeMedicationUse.ca); and,
 - Increase awareness and use of the Individual Practitioner Reporting (IPR) system.
- Accept, analyze and forward to Health Canada reported adverse drug reactions/allergies/ side effects.
- Continue to provide expert analysis of submitted reports and deliver evidence-based recommendations for improving patient safety.
- Establish partnerships to develop and implement a national medication incident reporting and learning research strategy.

4 INNOVATE

- Create, test and formalize leading-edge organizational practices to develop and retain a high calibre and high-performing ISMP Canada team.
- Develop new and innovative enhancements for information systems that also integrate industry leading practices.
- Invent new and innovative programming to improve medication safety and expand funding sources.

5 ENGAGE

- Expand our engagement with the public and stakeholders, and regularly share our activities and impacts. This includes:
 - Update and refresh our website to be more user-friendly;
 - Expand our reach through social platforms; and,
 - Provide regular public updates through e.newsletters and publications.
- Collaborate to identify legislative, policy and regulatory gaps and advocate for options to advance medication safety through these mechanisms.
- Support the federal, provincial and territorial governments in the achievement of their medication safety goals.
- Enhance capability and capacity for program evaluation and continuous quality improvement.



STRATEGIC DIRECTIONS



Enable and support incident analysis for health system improvement



Educate, facilitate and support learning and sharing to improve medication safety

Deliver on advancing our role and impact as the national observatory for medication safety

Innovate to effectively improve practices, information systems and programming

Engage to strengthen collaboration with the public and health system partners



Institute for Safe Medication
Practices Canada

Institut pour la sécurité des médicaments
aux patients du Canada

www.ismp-canada.org

