PATIENT ENGAGEMENT IN A LARGE-SCALE CHANGE INITIATIVE

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PATIENT SAFETY FORWARD WITH SÉCURITÉ DES PATIENTS PROGRESSER AVEC LES

ABOUT THE NATIONAL PATIENT SAFETY CONSORTIUM

The National Patient Safety Consortium, a group of over 50 health organizations, governments and patient groups, developed a shared four-year Integrated Patient Safety Action Plan for safer healthcare for Canadians, guided by patients as full partners.

From 2014 - 2018, participation in the

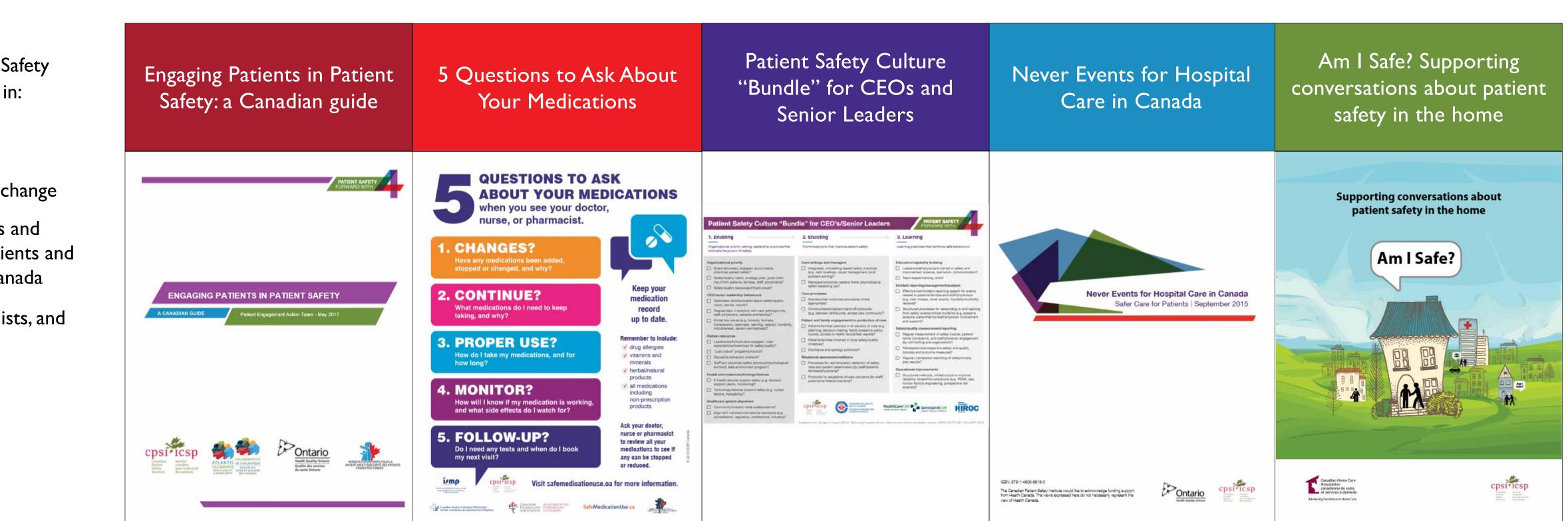


Integrated Patient Safety Action Plan grew to:

RESULTS AND OUTPUTS

The National Patient Safety Consortium resulted in:

- unprecedented collaboration
- policy and practice change
- improved outcomes and experiences for patients and providers across Canada
- guides, tools, checklists, and resources



HIGHLIGHTS FROM THE EVALUATION

The National Patient Safety Consortium has been called an "exemplar" in collective impact by an independent evaluation. The evaluation included document review, interviews, focus groups, and an online survey.

The evaluation found that "the National Patient Safety Consortium modelled partnering with patients to improve patient safety; members of Patients for Patient Safety Canada were involved in every aspect of the National Patient Safety Consortium and Integrated Patient Safety Action Plan – from the formulation of strategies and action plans to participating as equal team members."

The evaluation highlighted:

Canadian

Patient

Safety

Institute

- the **importance of a shared purpose** and guiding principles as a "true north" for this large-scale transformational change initiative;
- the need for ongoing and targeted communication to increase spread;
- the value in **continuing to refine and choosing actions**



"Even though we accomplished so much already by partnering with one program or one organization at a time, this Collective Impact initiative with the Consortium allowed us as patient partners to exponentially multiply our impact. Being part of this work allowed us to partner with a community of over 270 people (including 27 patient partners) from 50+ organizations."

with greatest impact and letting go of some; and

the need to involve more frontline providers in the work.

This work is receiving international attention for the focus on collaboration particularly with the degree of patient involvement.

- Patients for Patient Safety Canada

Institut canadien pour la sécurité des patients

Mission

To inspire and advance a culture committed to sustained improvement for safer healthcare.

Strategy

Lead system strategies to ensure safe healthcare by demonstrating what works and strengthening commitment.

Patients for Patient Safety Canada

A patient-led program of CPSI. We are the voice of the patient and bring our safety experiences to help improve patient safety at all levels in the health system.Patients for Patient Safety Canada is the Canadian arm of the WHO's Patients for Patient Safety.

WHO Collaborating Centre

As a WHO Collaborating Centre for Patient Safety and Patient Engagement, CPSI has helped multiple organizations and jurisdictions build capacity for meaningful partnerships with patients.