



MedRec National Call/Webinar Listings

2006-2013*

*Calls beginning in 2014 are posted to the following websites: <http://www.saferhealthcarenow.ca/EN/events/NationalCalls/2014Webinars/Pages/default.aspx> AND <http://www.ismp-canada.org/medrec/#webinars>

	Month	Title	Speakers	Purpose	Keywords	Link to content
2013	Jan	The Stepping Stones to MedRec Success	Nadia Facca, Sandy Jansen, Pam Andress	<ul style="list-style-type: none"> - Describe the challenging elements of MedRec implementation in one of Canada's largest, acute care teaching hospitals -Describe how LHSC overcame these challenges by focusing on interdisciplinary collaboration - Describe how LHSC is evaluating and sustaining the process 	London, Acute care, Admission, Transfer and Discharge, Success	http://tinyurl.com/n92sez4
	Feb	Making a case for medication reconciliation in primary care	Danyal Martin, Karen Hall Barber, Sherri Elms	<ul style="list-style-type: none"> -Raise awareness about medication safety issues (specifically medication reconciliation in primary care). - Highlight the need for better communication and connectivity between hospitals, pharmacies, and primary care. (And how we can help each other.) -Suggest that primary care take on a leadership role in medication safety - we can (and should!) "own" the list. - Stress the importance of medication reconciliation as a continuous, interdisciplinary, and collaborative activity. 	Primary care, family medicine, ambulatory	http://tinyurl.com/bespjkm
	March	Medication Reconciliation – Recent changes introduced by Accreditation Canada	Heather Howley	<ul style="list-style-type: none"> -Review the changes in Accreditation Canada expectations for implementing MedRec beginning in 2014. - Overview of changes to the ROP structure, for Medication Reconciliation ROPs in the leadership and service-based standards. - Direct organizations to additional information, resources, and support. 	Accreditation, ROP	http://tinyurl.com/aj4kd8h
	April	MedRec - A Panel Discussion with Physicians	Dr. Robin Walker, Dr. Hilary Adams, Dr. Clint Torok-Both	<ul style="list-style-type: none"> -Strategies to engage physicians in medication reconciliation -The benefits of medication reconciliation from The perspective of physicians -Physician roles in the medication reconciliation process 	Physician, role, engagement	http://tinyurl.com/lt8capp

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	June	A Novel Tool to Assess the Quality of Admission MedRec Processes	Jennifer Turple, Alexandru Titeu	<ul style="list-style-type: none"> -To briefly describe the need for improved quality of admission MedRec processes. -To introduce the use of a tool which allow teams to collect patient level data on specific admission MedRec quality determinants (for acute care and long-term care based MedRec). - To demonstrate how this data can be easily submitted and analyzed through the Patient Safety Metrics system. 	Admission, quality, audit	http://tinyurl.com/puxq8cj
	Sept	Improving Efficiencies in Medication Reconciliation - The McGill Story	Dr. Robyn Tamblyn	<ul style="list-style-type: none"> -Discuss the challenges in improving medication reconciliation -Describe what has been learned from IT -Describe the assets to enable more efficient IT in medication reconciliation in Canada Identifying challenges in medication reconciliation and assets to enable more efficient medication reconciliation in Canada is a priority. 	Electronic, information system, RightRx, McGill, research, acute care	http://tinyurl.com/lfgljzk
	Oct	National MedRec Quality Audit Month	Jennifer Turple, Geoff Schierbeck, Beatrice Patton	<ul style="list-style-type: none"> -Brief review of the MedRec quality audit tool - Share the experience of two organizations who have used the audit tool - Describe the Canadian MedRec Quality Audit Month - Respond to Questions 	Audit month, quality, admission, acute, LTC	http://tinyurl.com/n7eumld
	Nov	Moving from Paper to Electronic MedRec	Dr. Andre Kushniruk and Dr. Elizabeth Borycki	<ul style="list-style-type: none"> -Discuss the results of the pan-Canadian survey of existing practices with respect to the use of technology to support Medication Reconciliation (MedRec) - Describe the steps and considerations for transitioning to electronic MedRec (eMedRec) - Identify factors that support and impede successful migration of paper MedRec to eMedRec. - Discuss the lessons learned from research and other organizations. - Introduce the toolkit to support healthcare providers in making a safe and effective transition from paper MedRec to eMedRec. 	Technology, information systems, electronic	http://tinyurl.com/m95j3tb
	Dec	Canadian MedRec Quality Audit Month: Results and Future Direction	Marg Colquhoun, Virginia Flintoft and Alex Titeu	<ul style="list-style-type: none"> -Review the results of the Canadian MedRec Audit Month - Discuss lessons learned from the audit month – strengths and areas for improvement - Suggest future value of audits and audit tools for your organization - Gather ideas about how to improve the quality of MedRec at admission 	Quality, admission, acute care, LTC, Audit month, results	http://tinyurl.com/lzo9wdd

2012

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Jan	A Tale of Two Facilities- MedRec in the Long Term Care Setting	Marsha Nicholson, Steven Scott	Learn about success on the MedRec journey from the City of Toronto Long Term Care Homes and Services and Castlevue Wychwood Towers a Long Term Care facility.	LTC, implementation	http://tinyurl.com/gdso4jg
Feb	Proud to be Canadian – The MedRec Story	Marg Colquhoun, Marie Owen	-National MedRec Survey Report Results -Cross Country MedRec Check-Up -National Advisory Group Communications	national strategy, update, survey, map	http://tinyurl.com/ovt5yy7
March	Development and Implementation of a MedRec e-BPMH Training Package: The Sunnybrook Health Sciences Centre Experience	Patti Madorin, Julia Maslikowska and Alia Thawer	Learn how Sunnybrook Health Sciences Centre: -Determined the content of their training package -Developed their e-BPMH training package Utilizes this training package to provide staff and learner education	e-learning module, BPMH, training	http://tinyurl.com/pojhg3q
April	MedRec- Assessing Quality MedRec Processes; Sharing Saskatoon Health Region's Experience	Janice Seeley, Barb Evans	-Determined the need for assessing quality of the BPMH as part of a measurement plan -Operationalized auditing practices to assess quality -Has utilized this information to advance the success of MedRec	measurement, quality, acute care, BPMH, audit	http://tinyurl.com/p3gm8pv
June	MedRec- Central CCAC's Med Rec Success	Mary Burello, Lisa Sever	-Understand what Medication Management Support Services is in Central CCAC and who is eligible -Define and quantify medication issues that occur between the hospital and home environment -Share key processes that drive success -Identify successes and challenges -Provide tools and techniques to develop and implement a similar program to improve patient safety	home care, implementation, technology	http://tinyurl.com/np6x9y2

2012	Month	Title	Speakers	Purpose	Keywords	Link to content
	Sept	Engaging Physicians in Medication Reconciliation	Dr. Nathan J. Neufeld, Dr. Kayode A. Williams	Learn how The John Hopkins Blaustein Pain Treatment Center was able to: - Change culture and engage physicians using positive reinforcement -Successfully introduce models on increasing compliance, and -Sustain results of change implementation	physicians, engagement, compliance, ambulatory	http://tinyurl.com/8g35dyn
	Nov	Nurse-Pharmacist Collaboration on Medication Reconciliation: A Novel Approach to Information Management	E. Robert Feroli, Jr., Lenny Feldman	-Appraise the effectiveness of a nurse-pharmacist led medication reconciliation process. -Evaluate the business case for nurse-pharmacist led medication reconciliation.	acute care, nursing, pharmacy, business case	http://tinyurl.com/nd3mgnu

2011	Month	Title	Speakers	Purpose	Keywords	Link to content
	May	Going national with strategies for success with Med Rec	Marg Colquhoun	-Gain practical knowledge for success with Medication Reconciliation at admission, transfer and discharge -Hear about successful strategies from across the health care continuum - Connect and converse with others who are working on similar challenges Hear about successful Medication Reconciliation strategies and a new national approach to Medication Safety. Be inspired by the success of other organizations like yours!	success	http://tinyurl.com/pyd7dj
	May	Getting started and moving forward with Med Rec at discharge	Kim Tiwana	- Gain practical knowledge for success with Medication Reconciliation at admission, transfer and discharge -Hear about successful strategies from across the health care continuum -Connect and converse with others who are working on similar challenges - Acquire the “nuts and bolts” of getting started with Med Rec at discharge and hear about a new tool for success at discharge	Discharge, acute care	http://tinyurl.com/obphemh

2011

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June	Successful strategies for implementing Med Rec in Acute Care	Victoria Sills	-Gain practical knowledge for success with Medication Reconciliation at admission, transfer and discharge -Hear about successful strategies from across the health care continuum -Connect and converse with others who are working on similar challenges - Tap into experience from the field with successful approaches to Med Rec at admission and beyond. Hear how to involve physicians and other clinicians in a paper based system that works and consider successful strategies for spread.	Admission, paper, success	http://tinyurl.com/p2rnc8y
June	Fulfilling the Promise of Medication Reconciliation Across the Continuum	Dr. Kenneth Boockvar	-To learn practical techniques for optimizing medication reconciliation at the time of care transitions and optimizing medication management across the continuum of care. - To understand research that supports the use of these techniques.	Research, care transitions	http://tinyurl.com/pgztz7h
June	Implementing Med Rec in Ambulatory Care Setting	Greg Kennedy	Check in on the Accreditation Canada ROP requirement for Med Rec in ambulatory care and hear how one organization is meeting the challenges of Med Rec in an Ambulatory setting.	Accreditation, ROP, ambulatory	http://tinyurl.com/pflrgag
July	MedRec, Not MedWreck - North York General Hospital's MedRec Cerner Implementation Journey	Tom Chan, Dr. Jeremy Theal	At the end of this MedRec National Call, participants will hear how one hospital: -implemented an electronic MedRec solution -engaged physicians, and -overcame the challenges they faced along the way!	Technology, electronic, cerner	http://tinyurl.com/q35mco6
Sept	MedRec: It's The Right Thing to Do! - A National Update	Marg Colquhoun, Marie Owen	The purpose of this MedRec National Call is to provide an overview of MedRec globally and nationally and to discuss the work to date on the national strategy for MedRec.	National, international, strategy	http://tinyurl.com/pplkveq

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	Oct	Association of ICU or Hospital Admission With Unintentional Discontinuation of Medications for Chronic Diseases-	Dr.Chaim Bell	Dr.Chaim Bell will review new findings about medication discontinuity upon transfers from the hospital to the community and the additional risk of ICU admission. He will also discuss the long-term sequelae of discontinuing medication and future research direction	Discontinuation, hospital, admission, research	http://tinyurl.com/p7gzcaa
	Nov	Accreditation Canada: MedRec ROP Updates	Greg Kennedy	-To provide organizations with a detailed update on medication reconciliation in the Qmentum accreditation program, with a focus on recent improvements to the Medication Reconciliation at Transfer or Discharge ROPs.	Accreditation, ROP	http://tinyurl.com/obnyrko
	Dec	MedRec Success Stories from Across the Continuum	Renee Claire Fox, Dan Martinusen, Holly Shubaly, Paul MacInnis, Paula Creighton	The purpose of this MedRec National Call is to share MedRec success stories across the spectrum of care including acute, long-term, home and ambulatory care.	Acute, LTC, home care, ambulatory, success	http://tinyurl.com/o39f8hm

2010	Month	Title	Speakers	Purpose	Keywords	Link to content
	Jan	Transitions in Care: MedRec Research in Long-Term Care	Dr.Chaim Bell	-Review background for medication errors at transitions of care - Present prior research in medication reconciliation - Discuss upcoming research study for evaluating the effect of SHN! medication reconciliation intervention	Research, transitions of care	http://tinyurl.com/agplgwq
Feb	Table Talk: Medication Reconciliation in Mental Health	Ruby Virani, Saima Awan, Heather Parker	Panelists will share their medication reconciliation journeys and the 'pearls' they've learned along the way from their unique perspectives working in mental health.	mental health, psychiatry, acute care	http://tinyurl.com/psgcpw	

2010

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March	Different Strokes: Engaging Pharmacy Technicians in MedRec	Rochelle Johnston, Alan Mills, Bruce Tugwood, Mario Bedard, Dawn Ellis	<ul style="list-style-type: none"> -Describe the medication reconciliation model developed for Pharmacy Technicians -Review the training process involved for pharmacy technicians in medication reconciliation -Highlight the different roles of the pharmacy technician in the Emergency Department and Pre-Admission clinic 	Acute care, emergency, pre-admission, technicians, BPMH	http://tinyurl.com/nuwl65d
May	MedRec Ideas That Spread	Julie Johnson, Christine Foote	<ul style="list-style-type: none"> -Consider which area(s) would be appropriate for spread from the original pilot site (staged spread versus full scale "go live" spread). -Consider creative ideas for wide spread engagement of staff and physicians. - Determine if and when it is appropriate to implement a policy supporting medication reconciliation upon admission to acute care sites. 	Spread, staff engagement, policy	http://tinyurl.com/p4q3bv
Sept	Getting Started With Medication Reconciliation in Long-term Care	Jo-Anne Thompson, Jeannette Cameron, Renee Claire Fox	Participants will also learn from experienced practitioners who will share their journeys of implementing medication reconciliation successfully in their own institutions.	LTC, success	http://tinyurl.com/pytv2y9
Sept	Getting Started with Medication Reconciliation in Acute Care	Marg Colquhoun	At the completion of the call, participants will understand the process of medication reconciliation, what to measure, how to join the SHN campaign and access resources on the communities of practice.	Acute care, resources	http://tinyurl.com/q23tdeb

2009	Month	Title	Speakers	Purpose	Keywords	Link to content
	Jan	How Can Pharmacy Students Effectively Support Medication Reconciliation Activities? Sharing Pan-Canadian Experiences	Representatives from the following Institutions: University Health Network, (Toronto ON), The Moncton Hospital, Capital Health, (Edmonton AB), Toronto East General Hospital	-Each team will briefly share their perspectives to the following 3 questions followed by a full panel Q/A session: -What activities and processes/ practice models did pharmacy students participate in to support patients and healthcare professionals with medication reconciliation? -What value did pharmacy students add to the medication reconciliation process? -What were the challenges and lessons learned for other institutions and teams?	Pharmacy students, roles	http://tinyurl.com/lzjnw7a
	March	Coordinating Institution Wide Implementation Of Medication Reconciliation- Tips, Strategies & Lessons	Olavo Fernandes	-Highlight strategies for overcoming challenges to successfully implement medication reconciliation at various interfaces -Share coordination tips/ lessons learned to prepare your organization to plan for meeting Accreditation Canada medication reconciliation requirements/ site survey -Outline the key elements of an organizational communication plan and clinician/ leadership resource package for medication reconciliation	Implementation, strategies, communication, leadership	http://tinyurl.com/mszofz5
	April	SHN! Medication Reconciliation - State of the Union	Marg Colquhoun	Intervention Lead Updates on a Variety of Topics: Developments, Updates, Issues and Learning at this stage of SHN! -Medication Reconciliation Teams Across Canada -Accreditation Canada- Medication Reconciliation / Evidence of Compliance Changes	Accreditation, issues	http://tinyurl.com/lopornz
	June	(FRENCH) Bilan Comparitif des Medicaments- D'agrement Canada	Mario Bedard, Natalie Leblanc	- Presentation on MedRec and Accreditation Canada's standard Question and answer period.	français, french, accreditation, agreement, BCM	http://tinyurl.com/koowofn

2009

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July	A community hospital medication reconciliation implementation journey-	Patricia MacGregor, Gina Leung	<ul style="list-style-type: none"> -Outline an interdisciplinary perspectives on team implementation of medication reconciliation - including successful models and roles for each team member -Highlight key lessons learned and success tips for other institutions implementing medication reconciliation -Describe steps/ strategies to sustain medication reconciliation into daily clinician practice 	Community, acute care, success, model, roles	http://tinyurl.com/lfnmalz
Sept	Passing the Baton: Medication Reconciliation at Transfer and Discharge	Olavo Fernandes, Lorie Anne Blair	<ul style="list-style-type: none"> -Outline the key elements and general principles of an interdisciplinary internal transfer and discharge practice process. -Highlight strategies for overcoming common challenges to successfully implement medication reconciliation at discharge and transfer. -To provide participants with an open forum for sharing an interactive discussion on current challenges, successes, lessons learned and controversies with medication reconciliation implementation at transfer and discharge. 	Transfer, discharge, success, challenge	http://tinyurl.com/n4m4oun
Oct	Understanding of Accreditation Canada's expectations/requirements for MedRec in 2010 and How to Measure MedRec-2009	Christopher Dean, Marg Colquhoun	<ul style="list-style-type: none"> -To have teams gain a better understanding of Accreditation Canada's expectations/requirements for MedRec in 2010 - To outline the specific requirements for measuring the success of MedRec for the SHN! Campaign and to meet Accreditation Canada's requirements 	Accreditation, ROP, measurement	http://tinyurl.com/nwey9pg
Nov	Square Peg in a Round Hole: MedRec in Ambulatory Clinics Requires a Different Model-	Dan Martinusen, Karen Cameron	<ul style="list-style-type: none"> -Describe how ambulatory clinic patients require a different system to enable medication reconciliation & review. -Understand the longitudinal team approach to improve accuracy & error reduction through regular review. -Describe two approaches to medication reconciliation in the ambulatory clinic setting. -Identify opportunities of a patient registry as it relates to patient care (medication reconciliation), the organization (drug usage review) and outcomes research. -To share the findings of medication discrepancies and drug therapy problems identified in a post discharge medication reconciliation pilot study. 	Ambulatory, model	http://tinyurl.com/pd85528

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	Dec	MedRec in HomeCare update - Results of Home Care Pilot	Debbie Conrad	<ul style="list-style-type: none"> - Results of Home Care Pilot -The How, The When and The Who Of Med Rec in the Home Care setting -To share the lessons learned from the Home Care Pilot 	Home care, pilot	http://tinyurl.com/oro6y6a

2008	Month	Title	Speakers	Purpose	Keywords	Link to content
	Jan	Medication Reconciliation in a Pre-Admission Clinic	Cynthia Turner	-Identify strategies to successfully implement medication reconciliation in a pre-admission clinic.	Pre-admission, acute	 MEDICATION RECONCILIATION in :
	April	Medication Reconciliation Across the Continuum To Long Term Care	Marg Colquhoun	<ul style="list-style-type: none"> -Conceptual Framework of MedRec in LTC -How to begin -Information resources available 	LTC	 Medication Reconciliation - LTC Ir
	May	Finding MIMO – Moving In Medication Orders	Fruzsina Pataky	The MIMO, is remotely printed to the receiving LTC facility for residents moving in or returning from an acute care site. It lists all the medications resident was receiving on discharge.	Discharge, acute, LTC, admission, technology	 Med Rec Finding MIMO SHN 08 05 14 f
	Sept	Med Rec: Fraser Health's module for MedRec at Emergency and Pre-Admission Clinic	Janice Munroe	To demonstrate Fraser Health's module used to capture a BPMH in the Emergency Department and in Pre-Admission Clinic.	BPMH, pre-admission, emergency, acute care	 Online Learning Webinar Sept 17 - ha

2008	Month	Title	Speakers	Purpose	Keywords	Link to content
	Oct	Using the Model for Improvement to Guide Implementation of Medication Reconciliation	Dannie Currie	To provide a brief overview of 'The Model for Improvement' and discuss how it might be used to guide the implementation of Medication Reconciliation.	Model for improvement, implementation	 Improvement Model - Dannie Currie - Englis
	Oct	Accreditation Canada's Expectations for MedRec	Julie Langlois Christopher Dean	To have teams gain a better understanding of Accreditation Canada's expectations/requirements for MedRec within healthcare facilities	Accreditation	 ACCRED~2.PDF
	Nov	Sharing Experiences and Lessons Learned -Pharmacist Directed Medication Reconciliation	Don Kuntz	Pharmacist Directed Medication Reconciliation Plus in a LTC facility Med Rec Spread - Acute Care, Sharing Experiences and Lessons Learned	LTC, pharmacist, spread	 Presentation Handouts - Medication

2007	Month	Title	Speakers	Purpose	Keywords	Link to content
	Jan	Hitting a wall with Med Rec?: Tips and ideas to rejuvenate your work	Fruzsina Pataky Marg Colquhoun	- To assist teams in getting re-energized with the Med Rec Initiative. - To provide presentations from Canadian teams on their success stories and how they were able to be successful.	Success, implementation	 Hitting the Wall - and Getting Over it Presen

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	April	Med Rec Getting Started Kit, Version 2: The Keeping Going Kit!	Marg Colquhoun Virginia Flintoft	-Describe key changes to the Medication Reconciliation Getting Started Kit including new internal transfer and discharge processes and changes to the measurement strategy. -To share new information in the GSK to assist teams when implementing medication reconciliation across the continuum of care. -Present the results of Phase I	Measurement, implementation, acute care	 Marg Colquhoun GSK Call April 26, 2007. pd  Virginia Flintoft MedRec-070327-FIN/
	May	Empowering clinicians to address the challenges of discharge medication reconciliation	Olavo Fernandes	-Identify strategies to successfully implement medication reconciliation at discharge including the provision of the Best Possible Medication Discharge Plan	Discharge, acute care, success, implementation	 OLAVOF~1.PDF
	June	Creating an Education Package for BPMH Training” Who needs to know what?	Linda Cawthorn	Identify strategies to successfully train staff on how to get a BPMH	BPMH, staff, training	 June 2007 .pdf
	July	Trading Data for Dollars: Making the case for Medication Reconciliation	Ed Etchells	Identify strategies to successfully create a business plan for medication reconciliation	Business plan, research, strategy	 Presentation Handouts - Medication

2007	Month	Title	Speakers	Purpose	Keywords	Link to content
	Sept	Med. Rec. - Using a Tech - Successful Experiences with Pharmacy Technicians in Implementing Medication Reconciliation	Lauza Saulnier Melissa White Susan MacDonald	Identify strategies to successfully implement medication reconciliation using a pharmacy technician to obtain the Best Possible Medication History (BPMH)	Technician, BPMH	 Ross Memorial Hospital - Lindsay, Or  SHN Teleconference - South-East Regiona
	Oct	Medication Reconciliation in Mental Health	Jamie Kellar	Identify strategies to successfully implement medication reconciliation in a mental health facility or patient care area	Mental health, acute care	 Medication Reconciliation In Meni
	Nov	Medication Reconciliation Strategies for Transfer	Dante Morra Kori Leblanc Jennifer Harrison	To share the experience of developing a process for the identification of medication discrepancies occurring upon transfer, assessing the prevalence and clinical significance of these discrepancies, and the challenges of medication reconciliation at this point of care.	Transfer, significance	 MEDICA ~2.PDF

2006	Month	Title	Speakers	Purpose	Keywords	Link to content
	Jan	How to Obtain the Best Possible Medication History (BPMH) in the shortest period of time	Steve Shalansky, LoraJaye Gray	<ul style="list-style-type: none"> - To highlight important practical issues in collecting a BPMH - To identify critical information for a BPMH - To share learning from the field. - To introduce the Community of Practice for Medication Reconciliation 	BPMH	 Med Reconciliation teleconference Jan 1'  The Many Challenges of Medication History

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	April	An Interactive Question & Answer Teleconference Call Facilitated by Medication Reconciliation Faculty Members	MedRec Faculty	To answer your pre-identified questions related to the Medication Reconciliation process		