

RCA ROOT CAUSE ANALYSIS

Workshop for Pharmacists

REGISTRATION FORM

Registration

ISMP Canada is now accepting applications for the RCA for Pharmacists Workshop.

Date

Friday, November 7, 2008

Time

8:30am to 4:30pm

Venue

4711 Yonge Street, Suite 1600
Toronto, ON M2N 6K8
(Directions to ISMP attached)

Cost

The cost will be \$400 per person.

How to Register

Fax: Complete the form below and fax to:
416-733-1146

Mail: Complete the form below and mail to:
ISMP Canada
4711 Yonge Street, Suite 501
Toronto, Ontario, M2N 6K8

Fax/Mail Attention to: Sibylle von Guttenberg

Online for additional information:

<http://www.ismp-canada.org/rca.htm>

Further Information

Please contact Certina Ho, Medication Safety Specialist,
at 416-733-3131 ext. 233 or cho@ismp-canada.org

To register, simply mail, or fax the registration form below, along with payment. Please use one form per registrant.

PLEASE PRINT CLEARLY.

☐ Miss ☐ Ms. ☐ Mrs. ☐ Mr.

First Name: _____ Last Name: _____

Position: _____

Name of Organization: _____ LHIN: _____

Address: _____
Street City Province Postal Code

Tel: (____) ____ - ____ Email address _____ (to be used for registration confirmation)

Payment Information: Please make cheque or money order payable to ISMP Canada.

Additional Registrations: One method of payment can be used for all registrants from the same organization.

Registration Fee: \$400.00/person (GST included)

Payment Method: ☐ Hospital Cheque ☐ Company Cheque ☐ Personal Cheque ☐ Visa® ☐ MasterCard®

If paying by Visa/MasterCard, please provide the following information:

Card No.: _____ Expiry Date: _____

Name of Cardholder: _____ Signature: _____



DIRECTIONS TO ISMP CANADA RCA WORKSHOP for PHARMACISTS

**4711 Yonge Street, Suite 1600
(Proctor & Gamble building)**

The Workshop will be held at 4711 Yonge St. 16th floor – Suite 1600. On entry to the building, check in with Security to obtain a visitor ID badge (next to the Lobby elevators).

DRIVING:

FROM THE WEST

Take highway 401 EAST. Take the exit at Yonge Street (EXIT 369) NORTH. Turn right onto Yonge. Before you reach Sheppard Avenue you will see the Proctor & Gamble building (4711 Yonge Street) on your right.

FROM THE SOUTH

Travel NORTH on Yonge Street past highway 401. Before you reach Sheppard Avenue you will see the Proctor & Gamble building (4711 Yonge Street) on your right.

SUBWAY/TTC:

Take the Yonge line to Sheppard Subway Station. For direct access through the walkway, take the escalator at the **Yonge Street and Poyntz Avenue exit**. When you reach the top pass through the turnstile, you will see a set of doors directly in front of you. This is the entrance to the Proctor & Gamble building's course level. Continue down the corridor and take the escalator to the Lobby to obtain a visitor pass and proceed to the 16th floor.

You may also exit Sheppard Subway Station at the Sheppard – Yonge Street southeast exit. Walk one block south to 4711 Yonge Street. Go to security desk to obtain a visitor pass and proceed to the 16th floor.

PARKING:

Several pay parking is available around the building.

If you have any difficulties in locating our office, please contact our main number: 416-733-3131 x 226 at any time.



CANADIAN ROOT CAUSE ANALYSIS FRAMEWORK®

Root Cause Analysis (RCA) Workshop for Pharmacists
This workshop has been assigned 6.5 CEUs by the Ontario College of Pharmacists.

Agenda

8:30 – 9:00 am	Registration and Continental Breakfast
	9:00 – 9:05 Welcome
9:05 – 9:45	Overview of the System Approach
9:45 – 10:00	Video Presentation
	10:00 – 10:10 Break
10:10 – 10:40	Overview of Human Factors Engineering
10:40 – 11:00	<u>Group Work</u> : Control / Eliminate Exercise
	11:00 – 11:10 Break
11:10 – 11:45	Leading up to RCA
11:45 – 12:30	Conducting a RCA
	12:30 – 1:00 Lunch
1:00 – 1:30 pm	<u>Group Work</u> : RCA Getting Started
1:30 – 2:30	<u>Group Work</u> : RCA Diagramming & Identification of Contributing Factors
2:30 – 3:00	Conducting a RCA (cont'd)
	3:00 – 3:15 Break
3:15 – 4:15	<u>Group Work</u> : RCA Developing Causal Statements, Actions, and Outcome Measurement
4:15 – 4:30	Closing Remarks / Evaluation