Medication Safety and Continuous Quality Assurance in Community Pharmacies

A Workshop on Community Pharmacy Incident Reporting (CPhIR) and Medication Safety Self-Assessment® (MSSA)

Monday, October 18, 2010 – 6:30pm to 8:00pm

PROGRAM AGENDA / SUMMARY

1. Medication Safety and Continuous Quality Assurance in Community Pharmacies
2. The Medication Safety Self-Assessment® (MSSA) Process
3. Features of Community Pharmacy Incident Reporting (CPhIR) Program
4. Analysis of Medication Incidents / Quality Related Events (QREs)

Learning Objectives:
By the end of this workshop, participants will be able to:

- Review the relationship between medication safety and continuous quality assurance in community pharmacy practice
- Conduct Medication Safety Self-Assessment® (MSSA) in their practice setting
- Report and analyze medication incidents or quality related events (QREs) using the Community Pharmacy Incident Reporting (CPhIR) Program
- Use resources that are in compliance with the Nova Scotia College of Pharmacists (NSCP) Standards of Practice for Continuous Quality Assurance Programs in Community Pharmacies (in particular, standards # 3 and # 6)

Program Abstract:
This 1.5 hour workshop begins with an overview of medication safety and its relationship to continuous quality assurance in community pharmacy practice. The facilitator will go through the Medication Safety Self-Assessment® (MSSA) process and various features of the Community Pharmacy Incident Reporting (CPhIR) Program. Participants will also learn about analysis of medication incidents, which can be applied in the quarterly review of pharmacy’s aggregate QRE data (e.g. total number of incidents, type of incidents, etc.) – i.e. Standard # 4 of the NSCP Standards of Practice for Continuous Quality Assurance Programs in Community Pharmacies.
Medication Safety and Continuous Quality Assurance in Community Pharmacies
A Workshop on Community Pharmacy Incident Reporting (CPhIR) and Medication Safety Self-Assessment® (MSSA)

This program has been accredited for 1.5 CEUs by Continuing Pharmacy Education, College of Pharmacy, Dalhousie University file number CED-2010-363. This program is supported by the Institute for Safe Medication Practices Canada

Monday, October 18, 2010
6:30pm to 8:00pm

How to Register
Fax: 416-733-1146
Attn: Medina Kadija
Mail: ISMP Canada
4711 Yonge Street, Suite 501
Toronto, ON M2N 6K8
Attn: Medina Kadija
Contact: Medina Kadija,
Administrative Assistant
Phone: 416-733-3131 ext. 236
Email: mkadija@ismp-canada.org

COURSE REGISTRATION FEE

Complimentary* (in-kind support by ISMP Canada)

*First-come-first-served. Limited to 20 participants. ISMP Canada reserves the right to cancel or re-schedule the workshop if minimum enrolment is not reached.

Cancellation Policy:
Requests for cancellations must be submitted in writing to ISMP Canada prior to October 12, 2010. A $75.00 cancellation fee will apply. Cancellations will not be accepted after October 12, 2010.

REGISTRATION INFORMATION (Please print clearly)

☐ Check if you are a current participant of SafetyNET-Rx (www.safetynetrx.ca)

First Name: ___________________________ Last Name: ___________________________

Company Name: ___________________________

Mailing Address: Business: ___________________________

Home: ___________________________

City: ___________________________ Province: ___________________________ Postal Code: ___________________________

Telephone: ___________________________ Fax: ___________________________

Email (to be used for registration confirmation): ___________________________