



ISMP Canada Workshop

Multi-Incident Analysis

Analyzing medication incidents one group at a time

Program Abstract:

This award-winning, one day interactive workshop presents the key concepts for conducting a multi-incident (aggregate) analysis, a technique designed to maximize efficiency by analyzing a group of medication incidents sharing a common topic.

During this workshop you will learn a step-wise process for conducting a multi-incident analysis, and situations where this methodology is most beneficial. You will have the opportunity for hands-on practice under the guidance of ISMP Canada experts. A variety of take home materials and tools will be provided, enabling you to confidently analyze your facility's medication incidents upon return to your home facility.

Learning Objectives:

At the completion of this course, participants will be able to:

1. Describe how multi-incident analysis complements other medication incident analysis strategies
2. Describe the steps of a multi-incident analysis
3. Apply the step-wise multi-incident approach to begin conducting analysis of small groups of medication incidents

Audience:

Pharmacy directors, risk managers, patient safety officers, medication safety officers, paramedics, and other healthcare professionals seeking to enhance their ability to act on medication incident reports

Workshop Level:

Intermediate (assumes basic knowledge of human factors engineering principles and system-based approach to medication safety and incident analysis)

Further Information:

Telephone: 416-733-3131 Ext. 0

Toll Free: 1-866-544-7672

E-mail: education@ismcp-canada.org

We Will Come to You – Onsite Training

If you would like ISMP Canada to bring this workshop to your organization, please email us at education@ismcp-canada.ca

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9:00 a.m. - 4:00 p.m.

Location:

ISMP Canada Learning Centre
4711 Yonge Street, Suite 501
(Procter & Gamble building)
Toronto, ON M2N 6K8

AGENDA for ISMP Canada Workshop

A.M.	9:00 – 9:15	Welcome and Course Outline
	9:15 – 10:00	Multi-Incident Analysis: Where does it fit in and process description
	10:00 – 10:45	Step-by-Step Example
	10:45 – 11:00	Break
	11:00 – 12:15	Hands-On Practice: <ul style="list-style-type: none">• Gathering background information• Finalizing search criteria• Determination of main themes
P.M.	12:15 – 1:00	Lunch
	1:00 – 1:45	Hands-On Practice: <ul style="list-style-type: none">• Confirmation of main themes
	1:45 – 2:30	Hands-On Practice: <ul style="list-style-type: none">• Determination of sub-themes
	2:30 – 2:45	Break
	2:45 – 3:30	Hands-On Practice: <ul style="list-style-type: none">• Identification of potential contributing factors
	3:30 – 4:00	Conclusion