Acute Care Conference Agenda

8:00-8:30  Registration & Continental Breakfast

8:30-8:45  Opening Remarks  
**Marg Colquhoun RPh, BScPhm, FCSHP, Project Leader, ISMP Canada, National Medication Reconciliation Lead, Safer Healthcare Now! Campaign**

8:45-9:45  Keynote Address  
**Dr. Rob Robson, MSc, MDCM, FRCP(C) Chief Patient Safety Officer Winnipeg Regional Health Authority**

9:45-10:15  A Patient’s Story  
**Donna Davis, Patients for Patient Safety Canada (PFPSC)**

10:15-10:45  Nutrition Break

10:45-11:30  Canadian Medication Incident Reporting and Analysis  
**Certina Ho, RPh, BScPhm, M.I.S.t., MEd., Medication Safety Specialist, ISMP Canada**  
Sharing information and learning from medication incidents helps to improve patient safety and quality of care across Canada. The focus will be on the acute care sector.

11:30-12:15  Medication Safety Self-Assessment® (MSSA) for Hospitals – What have we learned?  
**Kris Wichman RPh, BScPhm, FCPh, Project Leader, ISMP Canada**  
The Medication Safety Self Assessment® is a valuable component of a quality improvement system. Learn how the MSSA tool has assisted acute care facilities across Canada and its relationship to Accreditation Canada Required Organizational Practices (ROPs).

12:15-1:15  Buffet Lunch

1:15-2:15  Human Factors Engineering - To err is human!  
**Donna Walsh RN, BScN, FISMPC, Educator, ISMP Canada**  
Human factors engineering, when used in the design of processes and systems, can help to minimize the opportunity for human error and improve patient safety in healthcare.

2:15-2:30  Nutrition Break

2:30-3:30  Attention to High Alert Medications in the Field  
**Marg Colquhoun RPh, BScPhm, FCPh, Project Leader, ISMP Canada**  
**Doug Sellinger BSP, MA Manager, Pharmacy Operations, Regina Qu’Appelle Health Region**  
A comprehensive review of experiences and tools created by ISMP Canada that affect medication system in acute care.

3:30  Closing Remarks

Presented with support from Health Canada

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