

A large, stylized blue arrow pointing to the right, positioned to the left of the main title.

# Multi-Incident Analysis Workshop

## Analyzing medication incidents one group at a time

**Wednesday, May 20, 2015**  
**9:00 a.m. - 5:00 p.m.**

### **Program Abstract:**

This one day interactive workshop presents the key concepts for conducting a multi-incident (aggregate) analysis, a technique designed to maximize efficiency by analyzing a group of medication incidents sharing a common topic.

During this interactive and hands-on workshop you will learn a step-wise process for conducting a multi-incident analysis, and situations where this methodology is most beneficial. You will have the opportunity for hands on practice under the guidance of ISMP Canada experts. A variety of take home materials and tools will be provided, enabling you to confidently analyze your facility's medication incidents upon return to your home facility.

### **Learning Objectives:**

At the completion of this course, participants will be able to:

1. Describe how multi-incident analysis complements other medication incident analysis strategies
2. Describe the steps of a multi-incident analysis
3. Apply the step-wise multi-incident approach to begin conducting analysis of small groups of medication incidents

### **Audience:**

Pharmacy directors, risk managers, patient safety officers, medication safety officers, and other healthcare professionals seeking to enhance their ability to act on medication incident reports

### **Program Summary:**

Multi-Incident Analysis:

- Where does it fit in?
- Step-by-step examples
- Hands-on practice

**Cost:** \$500 + HST (enrolment is limited to 8 attendees)

**Workshop Level:** Intermediate (assumes basic knowledge of human factors engineering principles and system-based approach to medication safety)

### **Location:**

ISMP Canada  
Medication Safety Learning Centre  
4711 Yonge Street  
(Procter & Gamble building)  
Toronto, ON  
M2N 6K8  
Tel: 416-733-3131 Ext. 240

### **Further Information:**

Telephone: 416-733-3131 Ext. 240  
Toll Free: 1-866-544-7672  
E-mail: [education@ismp-canada.org](mailto:education@ismp-canada.org)

This workshop is complementary to the new "Going beyond the numbers" workshop, which will be offered on June 3, 2015. Participants are encouraged to attend both, and will be entitled to a discount of 15% off the cost of the new workshop on June 3rd. Please see [www.ismp-canada.org/education/workshops/2015/0603\\_medscim/](http://www.ismp-canada.org/education/workshops/2015/0603_medscim/) for details.

**This workshop has been assigned 6.5 CEUs by the Ontario College of Pharmacists. This program is supported by the Canadian Medication Incident Reporting and Prevention System (CMIRPs).**



# Multi-Incident Analysis Workshop

Analyzing medication incidents one group at a time

**Wednesday, May 20, 2015**  
**9:00 a.m. - 5:00 p.m.**

**Location:**  
ISMP Canada  
Medication Safety Learning Centre  
4711 Yonge Street (Procter & Gamble building)  
Toronto, ON M2N 6K8

**How to Register:**

Fax: 416-733-1146 Attn: Alice Ho  
Mail: 4711 Yonge Street, Suite 501 Toronto,  
ON M2N 6K8  
Contact: Alice Ho, Administrative Assistant  
Phone: 416-733-3131 Ext. 240 Email:  
aho@ismp-canada.org

This workshop is complementary to the new "Going beyond the numbers" workshop, which will be offered on June 3, 2015. Participants are encouraged to attend both, and will be entitled to a discount of 15% off the cost of the new workshop on June 3rd. Please see [www.ismp-canada.org/education/workshops/2015/0603\\_medscim/](http://www.ismp-canada.org/education/workshops/2015/0603_medscim/) for details.

## REGISTRATION INFORMATION (Please print clearly)

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Company Name: \_\_\_\_\_

Mailing Address: Business: \_\_\_\_\_

Home: \_\_\_\_\_

City: \_\_\_\_\_ Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_

Email (to be used for registration confirmation): \_\_\_\_\_

### Course Registration Fee \$500 + HST per person\* (enrolment is limited to 8 attendees)

Total payable:

\* ISMP Canada reserves the right to cancel or re-schedule the workshop if minimum enrolment is not reached

### Method of Payment

 Cheques are payable to "ISMP Canada". Registration must be accompanied by payment.

Cheque  VISA®  Mastercard®

Name of Cardholder: \_\_\_\_\_

Credit Card #: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

Signature: \_\_\_\_\_ GST Registration #898242219

**This workshop has been assigned 6.5 CEUs by the Ontario College of Pharmacists. It is supported by the Canadian Medication Incident Reporting and Prevention System (CMIRPS).**

**Cancellation Policy:**

Requests for cancellations or refunds must be submitted in writing to ISMP Canada at least 7 days prior to the workshop and are subject to a \$75.00 cancellation fee. Cancellation after May 7 will not be accepted.



# Multi-Incident Analysis Workshop

Analyzing medication incidents one group at a time

**Wednesday, May 20, 2015**  
**9:00 a.m. - 5:00 p.m.**

**Location:** ISMP Canada, Medication Safety Learning Centre  
4711 Yonge Street (Procter & Gamble building)  
Toronto, ON M2N 6K8

## AGENDA for ISMP Canada Workshop

<b>A.M.</b>	<b>9:00 – 9:15</b>	<b>Welcome and Course Outline</b>
	<b>9:15 – 10:00</b>	<b>Multi-Incident Analysis Process: Description</b>
	<b>10:00 – 10:45</b>	<b>Multi-Incident Process: Step-by-Step Example</b>
	<b>10:45 – 11:00</b>	<b>Break</b>
	<b>11:00 – 12:30</b>	<b>Multi-Incident Analysis Hands-On Practice:</b> <ul style="list-style-type: none"><li>• Gather background information</li><li>• Finalize search criteria</li><li>• Determination of main themes</li></ul>
<b>P.M.</b>	<b>12:30 – 1:30</b>	<b>Lunch</b>
	<b>1:30 – 2:15</b>	<b>Multi-Incident Analysis Hands-On Practice:</b> <ul style="list-style-type: none"><li>• Confirmation of main themes</li></ul>
	<b>2:15 – 3:15</b>	<b>Multi-Incident Analysis Hands-On Practice:</b> <ul style="list-style-type: none"><li>• Determination of sub-themes</li></ul>
	<b>3:15 – 3:30</b>	<b>Break</b>
	<b>3:30 – 4:30</b>	<b>Multi-Incident Analysis Hands-On Practice:</b> <ul style="list-style-type: none"><li>• Identification of potential contributing factors</li></ul>
	<b>4:30 – 5:00</b>	<b>Wrap-up and Conclusion</b>