

A large blue chevron pointing to the right, positioned to the left of the workshop title.

ISMP Canada Workshop

Going beyond the numbers: Using incident reports to assess medication safety culture

Thursday, September 17, 2015

9:00 a.m. - 3:00 p.m.

A Novel Approach to Understanding Patient Safety Culture from Medication Incidents

Program Abstract:

This workshop teaches healthcare professionals how to use medication incident reporting as an indicator to monitor patient safety culture within their organization. Participants will learn fundamental principles of medication incident reporting and patient safety culture. These concepts will be integrated to introduce a novel tool called the Medication Safety Cultural Indicator Matrix (MedSCIM), which is a Qualitative Assessment Scale (QAS). MedSCIM was developed to measure patient safety culture in healthcare settings. This interactive workshop uses hands-on activities to teach participants how to use MedSCIM. In the end, participants will become confident using MedSCIM to support a positive patient safety culture.

Participants will be asked to bring in 10 – 20 medication incidents (de-identified) from their practice in order to conduct the hands-on activities. Through the application of the MedSCIM, participants will have the opportunity to integrate their learning through hands-on analysis and interpretation of incidents from their own practices using an innovative approach.

Learning Objectives:

1. Understand the potential for misinterpreting medication incident reporting in supporting patient safety initiatives
2. Review current methods to measure patient safety culture
3. Recognize current gaps in measuring patient safety culture
4. Describe the role of medication incident reporting in measuring patient safety culture
5. Apply a novel assessment tool to measure patient safety culture by analyzing medication incidents

Audience:

Previous participants of the ISMP Canada Multi-Incident Analysis Workshop, Pharmacy directors, risk managers, patient safety officers, medication safety officers, and other healthcare providers seeking to enhance their ability to act on medication incident reports.

Location:

ISMP Canada
Medication Safety Learning Centre
4711 Yonge Street
(Procter & Gamble building)
Toronto, ON M2N 6K8
Tel: 416-733-3131 Ext. 236

Program Summary:

- Connecting medication incidents with safety culture
- Using a novel technique to analyze medication incidents
- Hands-on practice

Cost: Please refer to page 3
(enrolment is limited to 8 attendees)

Workshop Level: Intermediate
(assumes basic knowledge of human factors engineering principles and systems-based approach to medication safety, previous experience with medication incident analysis preferred)

Further Information:

Telephone: 416-733-3131 Ext. 236
Toll Free: 1-866-544-7672
E-mail: education@ismp-canada.org

This workshop was funded by the Canadian Society for Hospital Pharmacist (CSHP) Research and Education Foundation Grant. The Canadian Council on Continuing Education in Pharmacy (CCCEP) has assigned this workshop 4.0 CEUs



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How to Register:

Fax: 416-733-1146
Attn: Registration
Mail: ISMP Canada
4711 Yonge Street, Suite 501
Toronto, ON M2N 6K8
Attn: Registration
Contact: Registration
Phone: 416-733-3131 Ext. 240
Email: registration@ismp-canada.org

REGISTRATION INFORMATION - Section 1 of 2 (Please print clearly)

First Name:	Last Name:	
Company Name:		
Mailing Address:	Business:	
	Home:	
City:	Province:	Postal Code:
Telephone:	Fax:	
Email (to be used for registration confirmation):		
Dietary Restrictions:		

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Cancellation Policy:

Requests for cancellations or refunds must be submitted in writing to ISMP Canada prior to Thursday, September 10, 2015; cancellations will not be accepted after this date. A \$75.00 cancellation fee will apply.



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REGISTRATION INFORMATION - Section 2 of 2 (Please print clearly)

Course Registration Options

This workshop is complementary to the Multi-Incident Analysis (MIA) workshop, which will be offered on September 16, 2015. Participants are encouraged to attend both, and will be entitled to a discount on the cost of this workshop; the pricing options are outlined below.

- Please note the following:
- The cost of the MIA Workshop remains the same in all cases (\$500 + applicable taxes)
 - Attendees wishing to register for both workshops can do so on this form, and do not need to complete the registration form for the MIA workshop separately
 - The maximum discount that can be applied to this ("Going beyond the numbers") workshop is 15%

- Original workshop costs:**
- Multi-incident analysis (MIA) workshop: \$500 + plus applicable taxes
 - Going beyond the numbers: Using incident reports to assess medication safety culture workshop: \$500 + plus applicable taxes

Please check off the option that is applicable to you:

CSHP (Canadian Society of Hospital Pharmacists) members:

Entitled to 15% off the cost of the "Going beyond the numbers" workshop:

- ☐ Attending both workshops: \$ 925 + applicable taxes
- ☐ Attending "Going beyond the numbers" workshop only: \$ 425 + applicable taxes

Previous MIA attendees registering for "Going beyond the numbers" workshop:

Entitled to 15% off the cost of the "Going beyond the numbers" workshop:

- ☐ Attending "Going beyond the numbers" workshop: \$ 425 + applicable taxes

All other workshop attendees (i.e. first time attendees to either workshop, non-CSHP members)

- ☐ Attending both workshops: \$ 1000 + applicable taxes
- ☐ Attending "Going beyond the numbers" workshop only: \$ 500 + applicable taxes

Please note that ISMP Canada reserves the right to verify CSHP membership with CSHP

Course Registration Fee (Enrolment is limited to 8 attendees)*

Total payable:

\$

* ISMP Canada reserves the right to cancel or re-schedule the workshop if minimum enrolment is not reached

Method of Payment Cheques are payable to "ISMP Canada". Registration must be accompanied by payment.

- ☐ Cheque ☐ VISA® ☐ Mastercard®

Name of Cardholder: _____

Credit Card #: _____

Expiry Date: _____

Signature: _____

GST Registration #898242219

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AGENDA for Workshop

A.M.	9:00 – 9:15	Welcome and Course Outline
	9:15 – 10:15	Background to Medication Incident Analysis and Patient Safety Culture
	10:15 – 10:30	Break
	10:30 – 11:30	Developing a Novel Approach to Analyzing Medication Incidents and Understanding Safety Culture
	11:30 – 12:30	Lunch
P.M.	12:30 – 2:30	Hands-on Practice
	2:30 – 3:00	Wrap-up and Conclusion