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# BPMH Training for Pharmacy Technicians

Understanding the hospital pharmacy technician's role in the medication reconciliation process.

**Thursday, April 16, 2015**  
**9:00 a.m. – 5:00 p.m.**

## PROGRAM AGENDA

1. **Medication Reconciliation Fundamentals**
2. **Delving into the BPMH**
3. **BPMH Role Playing**
4. **Review and Test**

### Workshop Overview:

This one-day workshop is designed to provide hospital pharmacy technicians with an overview of medication reconciliation.

There will be a specific focus on the importance of the Best Possible Medication History (BPMH) within the medication reconciliation process and participants will learn how to conduct a BPMH interview and document the necessary components of a BPMH.

### Learning Objectives:

By the end of this workshop, participants will be able to:

- Explain the role of medication reconciliation as it affects patient care
- Understand where and how medication reconciliation takes place
- Understand the role of the BPMH at all care transitions
- Describe the process of completing a BPMH
- Understand the benefits and limitations to the various sources of a patient's medication information

### Location:

ISMP Canada  
Medication Safety Learning Centre  
4711 Yonge Street  
(Procter & Gamble building)  
Toronto, ON  
Tel: 416-733-3131 ext. 240

**Program Length:** 8 hours

**Audience:** Hospital Pharmacy Technicians

**Program Level:** Novice to Intermediate