



## ISMP Canada Workshop

# BPMH Training for Pharmacy Technicians

Understanding the hospital pharmacy technician's role in the medication reconciliation process

**Friday, October 28, 2016**

This one-day interactive workshop provides hospital pharmacy technicians with fundamentals of medication reconciliation (MedRec), hands-on practice in conducting a Best Possible Medication History (BPMH) interview and documenting the necessary components of a BPMH.

### **Program Abstract:**

MedRec is a formal process to ensure communication of accurate medication information throughout a person's healthcare journey. The BPMH is the cornerstone of MedRec. This one-day interactive workshop is designed to prepare hospital pharmacy technicians to collect a BPMH in the context of the MedRec process in an acute care setting. Whether you are new to MedRec or are a seasoned MedRec technician, this workshop will give you a fresh perspective, new ideas and tools that you can start using right away in your practice.

### **Learning Objectives:**

On completion of this workshop, participants will be able to:

- Explain the role of MedRec as it affects patient care
- Understand where and how MedRec takes place
- Understand the role of the BPMH at all care transitions
- Describe the process of completing a BPMH
- Understand the benefits and limitations of various sources of a patient's medication information

### **Audience:**

Hospital Pharmacy Technicians

### **Workshop Level:**

Novice to Intermediate

### **Location:**

ISMP Canada  
4711 Yonge Street  
(Procter & Gamble building)  
Toronto, ON M2N 6K8  
Tel: 416-733-3131 Ext. 0

### **Time:**

9:00 a.m. to 5:00 p.m.

### **Cost:**

\$400 per person, plus applicable taxes

### **Further Information:**

Telephone: 416-733-3131 Ext. 0

Toll Free: 1-866-544-7672

E-mail: [education@ismp-canada.org](mailto:education@ismp-canada.org)

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## **AGENDA for BPMH Training for Pharmacy Technicians**

<b>A.M.</b>	<b>9:00 – 9:15</b>	<b>Welcome and Course Outline</b>
	<b>9:15 – 9:30</b>	<b>Medication Reconciliation Fundamentals</b>
	<b>9:30 – 10:30</b>	<b>Delving into the BPMH</b>
	<b>10:30 – 10:45</b>	<b>Coffee Break</b>
	<b>10:45 – 12:00</b>	<b>Delving into the BPMH continued</b>
<b>P.M.</b>	<b>12:00 – 1:00</b>	<b>Lunch</b>
	<b>1:00 – 3:30</b>	<b>BPMH Role Playing</b>
	<b>3:30 – 3:45</b>	<b>Coffee Break</b>
	<b>3:45 – 4:30</b>	<b>Review and Test</b>
	<b>4:30 – 5:00</b>	<b>Closing Remarks</b>



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**How to Register**

Fax: 416-733-1146  
Attn: Education  
Mail: ISMP Canada  
4711 Yonge Street, Suite 501  
Toronto, ON M2N 6K8  
Attn: Education  
Contact: Phone: 416-733-3131 Ext. 0  
Email: [education@ismp-canada.org](mailto:education@ismp-canada.org)

## **REGISTRATION INFORMATION** (Please print clearly)

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Company Name: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_

Email (to be used for registration confirmation): \_\_\_\_\_

Dietary Restrictions: \_\_\_\_\_

**Course Registration Fee** \$400 per person\* plus applicable taxes

Total payable:

\* ISMP Canada reserves the right to cancel or re-schedule the workshop if minimum enrolment is not reached

**Method of Payment** Payment must accompany registration. Please make cheques payable to "ISMP Canada".

Cheque  VISA®  Mastercard®

Name of Cardholder: \_\_\_\_\_

Credit Card #: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

Signature: \_\_\_\_\_ GST Registration #898242219

**Cancellation Policy:**

Cancellation requests must be submitted in writing to ISMP Canada at least **7 days** prior to the workshop and are subject to a \$75 cancellation fee. Registration can be transferred to an alternate attendee.