

ISMP Canada Workshop

LABEL AND PACKAGE DESIGN: USER PERSPECTIVES AND SAFETY STRATEGIES

AGENDA: (8:30 a.m. - 3:45 p.m.)

A.M.	8:30 – 9:00	Welcome and Introductions <ul style="list-style-type: none"> • Review of the day's agenda and handouts • What do you hope to learn today? • Review and discuss actual label and package examples • Introduction to ISMP Canada – who we are, what we do
	9:00 – 9:30	Medication safety concepts and principles <ul style="list-style-type: none"> • Review of adverse event rates • Review of the medication-use process
	9:30 – 10:00	Overview of results from the label and package aggregate analysis, i.e., themes, key concepts
	10:00 – 10:15	Break
	10:15 – 11:30	Users and their environments <ul style="list-style-type: none"> • The healthcare environment • The medication use process (e.g., communication and hand-offs) • How errors occur, e.g., Swiss cheese model • Hierarchy of effective error reduction strategies, etc. • Importance of safe label and package design
	11:30 – 11:45	Review participant examples
P.M.	11:45 – 12:30	Lunch
	12:30 – 14:00	Review of key labelling and packaging practices <ul style="list-style-type: none"> • Design and layout • Label information • Packaging
	14:00 – 15:00	Label analysis activity (break included) <ul style="list-style-type: none"> • Group work: analysis of labels the participants have brought with them • Participants report on their analysis and suggested improvements to their own labels
	15:00 – 15:30	Application in your practice setting
	15:30 – 15:45	Summary and Evaluation