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## **ISMP Canada *Live Facilitated Virtual Workshop*** **Multi-Incident Analysis and** **Medication Safety Culture Assessment**

This 1.5 day workshop provides participants with background theory and hands-on practice in using a Multi-Incident Analysis to analyze a group of medication incidents that share a common topic and a novel tool called the Medication Safety Culture Indicator Matrix (MedSCIM).

### **Day 1: Multi-Incident Analysis -** ***Analyzing medication incidents one group at a time***

#### **Program Abstract:**

This workshop presents the key concepts for conducting a multi-incident analysis - a technique designed to maximize efficiency by analyzing a group of medication incidents sharing a common topic. Participants will learn a step-wise process for conducting a multi-incident analysis, and situations where this methodology is most beneficial. You will have the opportunity for hands-on practice under the guidance of ISMP Canada experts. A variety of reference documents and supporting tools will be provided, enabling you to confidently analyze your facility's medication incidents.

#### **Learning Objectives:**

In the Multi-Incident Analysis portion of the workshop, participants will be able to:

1. Describe how Multi-Incident Analysis complements other medication incident analysis strategies
2. Describe the steps of the Multi-Incident Analysis process
3. Apply the step-wise Multi-Incident Analysis approach in conducting an analysis on a small group of incidents

#### **Audience:**

Patient safety officers, medication safety officers, paramedics, risk managers, pharmacy directors, and other health care professionals seeking to enhance their ability to act on medication incident reports

#### **Workshop Level:**

Intermediate

#### **Requirements to Attend:**

Computer with internet connection, speakers, webcam, and microphone; printer (optional). Join us virtually from your own location.

Email [education@ismpcanada.ca](mailto:education@ismpcanada.ca) if you would like to arrange a virtual workshop for your organization.

### **Day 2: Introducing Medication Safety Culture** **Assessment -** ***A Novel Approach for Measuring Patient Safety Culture***

#### **Program Abstract:**

This workshop teaches participants how to use medication incident reporting as an indicator to monitor patient safety culture within their organization. These concepts will be integrated to introduce a novel tool called the Medication Safety Culture Indicator Matrix (MedSCIM). You will have the opportunity for hands-on practice to learn how to use Medication Safety Culture Assessment under the guidance of ISMP Canada experts. A variety of reference documents and supporting tools will be provided, enabling you to confidently use Medication Safety Culture Assessment to support a positive patient safety culture.

#### **Learning Objectives:**

In the Medication Safety Culture Assessment portion of the workshop, participants will be able to:

1. Understand the importance of patient safety culture
2. Understand how analysis of medication incidents "by the numbers" can be misleading
3. Understand the difference between quantitative and qualitative analysis of medication incidents
4. Be able to use the Medication Safety Culture Indicator Matrix (MedSCIM) to assess organizational patient safety culture