



Strengthening
Med Safety in
Long-Term Care



4711 Yonge Street, Suite 706
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ISMP Canada *Live Facilitated Virtual Workshop*

Incident analysis for long-term care

This one-day workshop provides those working in long-term care (LTC) with theory and hands-on practice in incident analysis (root cause analysis). This program is offered complimentary to all LTC facilities in Ontario as part of the Ontario and the Strengthening Medication Safety for LTC initiative.

Program Abstract:

The program begins with discussion of a case study including an explanation of the steps taken to recognize and respond to a harm event. Afterward, we move into understanding the concepts that underly incident analysis including how and why care does not always go as intended. Participants will learn how to conduct an analysis through interactive exercises and group work. The workshop will cover diagramming to support incident analysis, identification of contributing factors, summarizing findings and developing and implementing recommended actions.

Learning Objectives for RCA:

1. Understand and explain how the way systems are designed may lead to harm
2. Understand and explain how human factors can make it difficult to keep residents safe and what to do about it
3. Apply theoretical concepts about resident harm to determine when and how to respond using incident analysis
4. Participate in a case study to support learning about incident analysis

Audience:

Anyone working in long-term care including administrators involved with investigations, risk management, incident analysis, and medication safety who is interested in learning how to analyze factors that did or could contribute to resident safety incidents.

Workshop Level: Introductory

Requirements to Attend:

Computer with Internet connection, speakers, webcam, and microphone. Join us virtually from your own location.

We Will Come to You - Virtual workshop for your organization

Please email us at education@ismpcanada.ca for more information.