

ISMP Canada Workshop BPMH Training for Pharmacy Technicians Understanding the hospital pharmacy technician's role in the medication reconciliation process

This one-day interactive workshop provides hospital pharmacy technicians with fundamentals of medication reconciliation (MedRec), hands-on practice in conducting a Best Possible Medication History (BPMH) interview and documenting the necessary components of a BPMH.

# **Program Abstract:**

MedRec is a formal process to ensure communication of accurate medication information throughout a person's healthcare journey. The BPMH is the cornerstone of MedRec. This one-day interactive workshop is designed to prepare hospital pharmacy technicians to collect a BPMH in the context of the MedRec process in an acute care setting. Whether you are new to MedRec or are a seasoned MedRec technician, this workshop will give you a fresh perspective, new ideas and tools that you can start using right away in your practice.

# **Learning Objectives:**

On completion of this workshop, participants will be able to:

- Explain the role of MedRec as it affects patient care
- Understand where and how MedRec takes place
- Understand the role of the BPMH at all care transitions
- · Describe the process of completing a BPMH
- Understand the benefits and limitations of various sources of a patient's medication information

#### Audience:

Hospital Pharmacy Technicians

# Workshop Level:

Novice to Intermediate

# Location:

ISMP Canada 4711 Yonge Street (Procter & Gamble building) Toronto, ON M2N 6K8 Tel: 416-733-3131 Ext. 0

# Time:

9:00 a.m. to 5:00 p.m.

### Cost:

\$400 per person, plus applicable taxes

# **Further Information:**

Telephone: 416-733-3131 Ext.0 Toll Free: 1-866-544-7672 E-mail: education@ismp-canada.org





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# AGENDA: (9:00 am to 5:00 pm)

- A.M. 9:00 9:15 Welcome and Course Outline
  - 9:15 9:30 Medication Reconciliation Fundamentals
  - 9:30 10:30 Delving into the BPMH
  - 10:30 10:45 Coffee Break
  - 10:45 12:00 Delving into the BPMH continued
- P.M. 12:00 1:00 Lunch
  - 1:00 3:30 BPMH Role Playing
  - 3:30 3:45 Coffee Break
  - 3:45 4:30 Review and Test
  - 4:30 5:00 Closing Remarks