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ISMP Canada Workshop

Going beyond the numbers: Using incident reports to assess medication safety culture

Location: ISMP Canada
4711 Yonge Street (Procter & Gamble building)
Toronto, ON M2N 6K8

AGENDA for Workshop

A.M.	9:00 – 9:15	Welcome and Course Outline
	9:15 – 10:15	Background to Medication Incident Analysis and Patient Safety Culture
	10:15 – 10:30	Break
	10:30 – 11:30	Developing a Novel Approach to Analyzing Medication Incidents and Understanding Safety Culture
	11:30 – 12:30	Lunch
P.M.	12:30 – 2:30	Hands-on Practice
	2:30 – 3:00	Wrap-up and Conclusion