



ISMP Canada Workshop

## Multi-Incident Analysis

Analyzing medication incidents one group at a time

### AGENDA

<b>A.M.</b>	<b>9:00 – 9:15</b>	<b>Welcome and Course Outline</b>
	<b>9:15 – 10:00</b>	<b>Multi-Incident Analysis Process: Description</b>
	<b>10:00 – 10:45</b>	<b>Multi-Incident Process: Step-by-Step Example</b>
	<b>10:45 – 11:00</b>	<b>Break</b>
	<b>11:00 – 12:30</b>	<b>Multi-Incident Analysis Hands-On Practice:</b> <ul style="list-style-type: none"><li>• Gather background information</li><li>• Finalize search criteria</li><li>• Determination of main themes</li></ul>
<b>P.M.</b>	<b>12:30 – 1:30</b>	<b>Lunch</b>
	<b>1:30 – 2:15</b>	<b>Multi-Incident Analysis Hands-On Practice:</b> <ul style="list-style-type: none"><li>• Confirmation of main themes</li></ul>
	<b>2:15 – 3:15</b>	<b>Multi-Incident Analysis Hands-On Practice:</b> <ul style="list-style-type: none"><li>• Determination of sub-themes</li></ul>
	<b>3:15 – 3:30</b>	<b>Break</b>
	<b>3:30 – 4:30</b>	<b>Multi-Incident Analysis Hands-On Practice:</b> <ul style="list-style-type: none"><li>• Identification of potential contributing factors</li></ul>
	<b>4:30 – 5:00</b>	<b>Wrap-up and Conclusion</b>