ISMP Canada Workshop

Multi-Incident Analysis
Analyzing medication incidents one group at a time

Program Abstract:
This award-winning, one day interactive workshop presents the key concepts for conducting a multi-incident (aggregate) analysis, a technique designed to maximize efficiency by analyzing a group of medication incidents sharing a common topic.

During this workshop you will learn a step-wise process for conducting a multi-incident analysis, and situations where this methodology is most beneficial. You will have the opportunity for hands-on practice under the guidance of ISMP Canada experts. A variety of take home materials and tools will be provided, enabling you to confidently analyze your facility's medication incidents upon return to your home facility.

Learning Objectives:
At the completion of this course, participants will be able to:
1. Describe how multi-incident analysis complements other medication incident analysis strategies
2. Describe the steps of a multi-incident analysis
3. Apply the step-wise multi-incident approach to begin conducting analysis of small groups of medication incidents

Audience:
Pharmacy directors, risk managers, patient safety officers, medication safety officers, paramedics, and other healthcare professionals seeking to enhance their ability to act on medication incident reports

Workshop Level:
Intermediate (assumes basic knowledge of human factors engineering principles and system-based approach to medication safety and incident analysis)

Location:
ISMP Canada
4711 Yonge Street
(Procter & Gamble building)
Toronto, ON M2N 6K8
Tel: 416-733-3131 Ext. 0

Time:
9:00 a.m. to 5:00 p.m.

Cost:
$500 per person, plus applicable taxes

Further Information:
Telephone: 416-733-3131 Ext. 0
Toll Free: 1-866-544-7672
E-mail: education@ismp-canada.org

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AGENDA

A.M.	**9:00 – 9:15**	**Welcome and Course Outline**
	9:15 – 10:00	**Multi-Incident Analysis Process: Description**
	10:00 – 10:45	**Multi-Incident Process: Step-by-Step Example**
	10:45 – 11:00	**Break**
	11:00 – 12:30	**Multi-Incident Analysis Hands-On Practice:** • Gather background information • Finalize search criteria • Determination of main themes
P.M.	**12:30 – 1:30**	**Lunch**
	1:30 – 2:15	**Multi-Incident Analysis Hands-On Practice:** • Confirmation of main themes
	2:15 – 3:15	**Multi-Incident Analysis Hands-On Practice:** • Determination of sub-themes
	3:15 – 3:30	**Break**
	3:30 – 4:30	**Multi-Incident Analysis Hands-On Practice:** • Identification of potential contributing factors
	4:30 – 5:00	**Wrap-up and Conclusion**